



**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
SERVICE AND RADIO FREQUENCY SPECTRUM LICENCES**

**GOOD HOPE OUTREACH
T/A DURBAN FM**

INDEPENDENT COMMUNICATION AUTHORITY SOUTH AFRICA

2025

**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
SERVICE AND RADIO FREQUENCY SPECTRUM LICENCES**

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ANNEXURES

1

Confidentiality



Good Hope Outreach

[Redacted text block]

■

CONFIDENTIALITY

This letter serves to confirm that Good Hope Outreach does not consider any of the informationsubmitted with this application to be of such a confidential nature that it requires special confidential treatment

Signed at Pinetown on 15 May 2025

| Name | Signature |
|------------|-------------|
| [Redacted] | [Signature] |
| [Redacted] | [Signature] |
| [Redacted] | [Redacted] |
| [Redacted] | [Signature] |

**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
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ANNEXURES

2

**Broadcasting Spectrum Application
(Form P)**

"FORM P"**APPLICATION FOR BROADCASTING SPECTRUM LICENCE****(Regulation 15)****INDEPENDENT COMMUNICATIONS AUTHORITY OF SOUTH AFRICA***Note:*

- (a) ~~Application must refer to the Electronic Communications Act, 2005 (Act No. 36 of 2005) ("the Act") and any regulations published under the Act with regard to the requirements to be fulfilled by the applicant. Applications are referred, in particular, to the Community Sound Broadcasting Regulations, 2006 (published under GN755 in Government Gazette 28919 of 6 June 2006) and the Community Sound Broadcasting Licence: Criteria to Measure Community Support Regulations, 1997 (published under GN R1388 in Government Gazette 18380 of 17 October 1997).¹~~
- (b) Information required in terms of this Form which does not fit into the space provided may be included in an appendix attached to the Form. Each appendix must be numbered with reference to the relevant part of the Form.
- (c) Where any information in this Form does not apply to the registrant, the registrant must indicate that the relevant information is not applicable.

| | |
|--|--|
| 1. PARTICULARS OF APPLICANT | |
| 1.1 Application/Radio Station Name: | Good Hope Outreach T/A Durban FM |
| 1.2 Designated contact person/s: |  |
| 1.3 Applicant's principal place of business: |  4000 |

¹ This note does not apply to this process, and the Processes and Procedures Regulations will be amended as appropriate, in due course.

| | |
|---|----------------------------|
| 1.4 Applicant's postal address: | Same as the street address |
| 1.5 Applicant's telephone numbers/s (include mobile numbers): | |
| 1.6 Applicant's telefax number/s: | N/A |
| 1.7 Email address of designated contact person (maximum of two): | |
| 1.8 Applicant's Service Licence No: | N/A |

| | | |
|---|-------------------------|-------------------|
| 2. TECHNICAL INFORMATION | | |
| 2.1 Transmitter Site* | Durban | |
| 2.2 Signal Distributor* | Good Hope Outreach | |
| 2.3 Frequency Applied For* | 96.8 | MHz |
| 2.4 Geographic Co-Ordinates* | 29S46 12 30E43 00 | |
| 2.5 Physical Address | Sentech Site Alverstone | |
| 2.6 Site Height* | 60 | m above sea level |
| 2.7 Mid-Antenna Height* | 150 | m above site |
| 2.8 Maximum Effective Antenna Height* | 842 | m above terrain |
| 2.9 Designation of Emission* | 60 db | |
| 2.10 Frequency Stability* | 1 | kHz |
| 2.11 Spurious Emission Level* | 60 | dB/1mW |
| 2.12 Maximum Deviation* | | kHz |
| 2.13 Maximum Effective Radiated Power (ERP)* | 1 | kW |
| 2.14 Antenna Horizontal Radiated Pattern* | Omni-Directional | |

| | |
|--------------------------------|--------------------|
| 2.15 Antenna Polarisation* | Mixed |
| 2.16 Programme Source* | STL |
| 2.17 RDS Service | Good Hope Outreach |
| 2.18 SST Service | None |
| 2.19 Period** | |
| Legend: (*) mandatory field | |

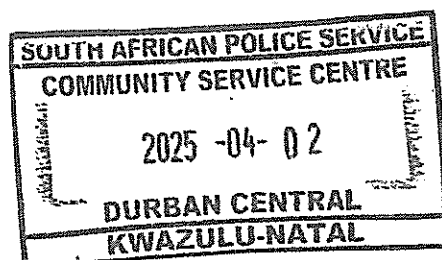
The person signing the registration on behalf of the registrant must acknowledge as follows:

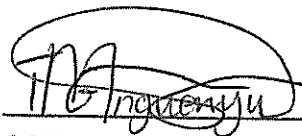
I acknowledge that the Authority reserves the right to have any licence issued pursuant to this registration set aside should any material statement made herein, at any time, be found to be false.

Signed 
(REGISTRANT)

I certify that this declaration was signed and sworn to before me at Durban on the 04 day of 02 2025 by the deponent who acknowledged that he/she:

4. knows and understands the contents hereof;
5. has no objection to taking the prescribed oath or affirmation; and
6. considers this oath or affirmation to be truthful and binding on his/her conscience.




COMMISSIONER OF OATHS
Name: [REDACTED]
Address: [REDACTED]

**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
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ANNEXURES

3

**Class Electronic communications network service
licence and transmission specifications**



Independent Communications Authority of South Africa
350 Witch-Hazel Avenue, Eco Point Office Park
Eco Park, Centurion
Private Bag X10, Highveld Park 0169

CLASS ELECTRONIC COMMUNICATIONS NETWORK SERVICE LICENCE

No: 3005/CECNS/MAR/2025

GRANTED AND ISSUED

TO

GOOD HOPE OUTREACH

REGISTRATION NUMBER: [REDACTED]

**FOR THE PROVISION OF
ELECTRONIC COMMUNICATIONS NETWORK SERVICES**

**SIGNED FOR AND ON BEHALF OF THE INDEPENDENT COMMUNICATIONS
AUTHORITY OF SOUTH AFRICA**

AT DURBAN ON THIS 28th **DAY OF** March **2025**

A handwritten signature in black ink, appearing to be 'P. M.' or similar, written over a horizontal line.

RM: KWAZULU-NATAL REGION

1. LICENSEE

The Licence is issued to:

- 1.1 Name of Company: Good Hope Outreach
- 1.2 Shareholders: Control shall vest in the Board of Directors of Good Hope Outreach.
- 1.3 Ownership held by persons from historically disadvantaged groups: 100%

2. CONTACT DETAILS

2.1 The contact person for the Licensee shall be:

2.1.1 Name: [REDACTED]

2.1.2 Tel: N/A

2.1.3 Fax: N/A

2.1.4 Cell: [REDACTED]

2.1.5 Email: [REDACTED]

2.2 Should the Licensee propose to replace the person so designated, the Licensee shall notify the Authority in writing within seven (7) days after appointing the new designated person.

3. NOTICES AND ADDRESSES

The Licensee chooses the following addresses as its principal addresses:

3.1 Postal Address

[REDACTED]
[REDACTED]

3604

3.2 Physical Address

[REDACTED]
[REDACTED]

3604

SCHEDULE

1. Trading Name

Good Hope Outreach

2. Geographic coverage

The Licensee shall provide its electronic communications network service within the boundaries of eThekweni Metropolitan Municipality in the KwaZulu-Natal Province.

3. Licence Period

The licence is valid for ten (10) years from the effective date.

3.1 The effective date of the licence is 28 March 2025.

3.2 The licence shall expire on 28 March 2035.

4. Rights and obligations

4.1 The Licensee is hereby authorised to construct, maintain and operate an electronic communications network, as well as provide electronic communications network services.

4.2 The rights and obligations under this licence may be exercised or performed by a third party, including its agents and contractors. The Licensee shall be responsible for the acts or omissions in respect thereof on the basis that –

4.2.1 the liability of the Licensee for any acts or omissions of such third party, including agents or contractors, in relation to the exercise of such rights shall be limited to acts or omissions which constitute a contravention of the conditions of this Licence;

4.2.2 the Licensee shall stipulate adequate provisions in its contracts with such third party, including agents or contractors, to ensure that their exercise of any of the above rights do not contravene any of the conditions of this Licence;

4.2.3 should any such third party, including agents or contractors, commit any act or omission in contravention of a condition of this Licence, the Licensee shall, upon becoming aware thereof, act as expeditiously as is reasonably possible to remedy such contravention and for this purpose the Licensee shall be afforded reasonable time; and

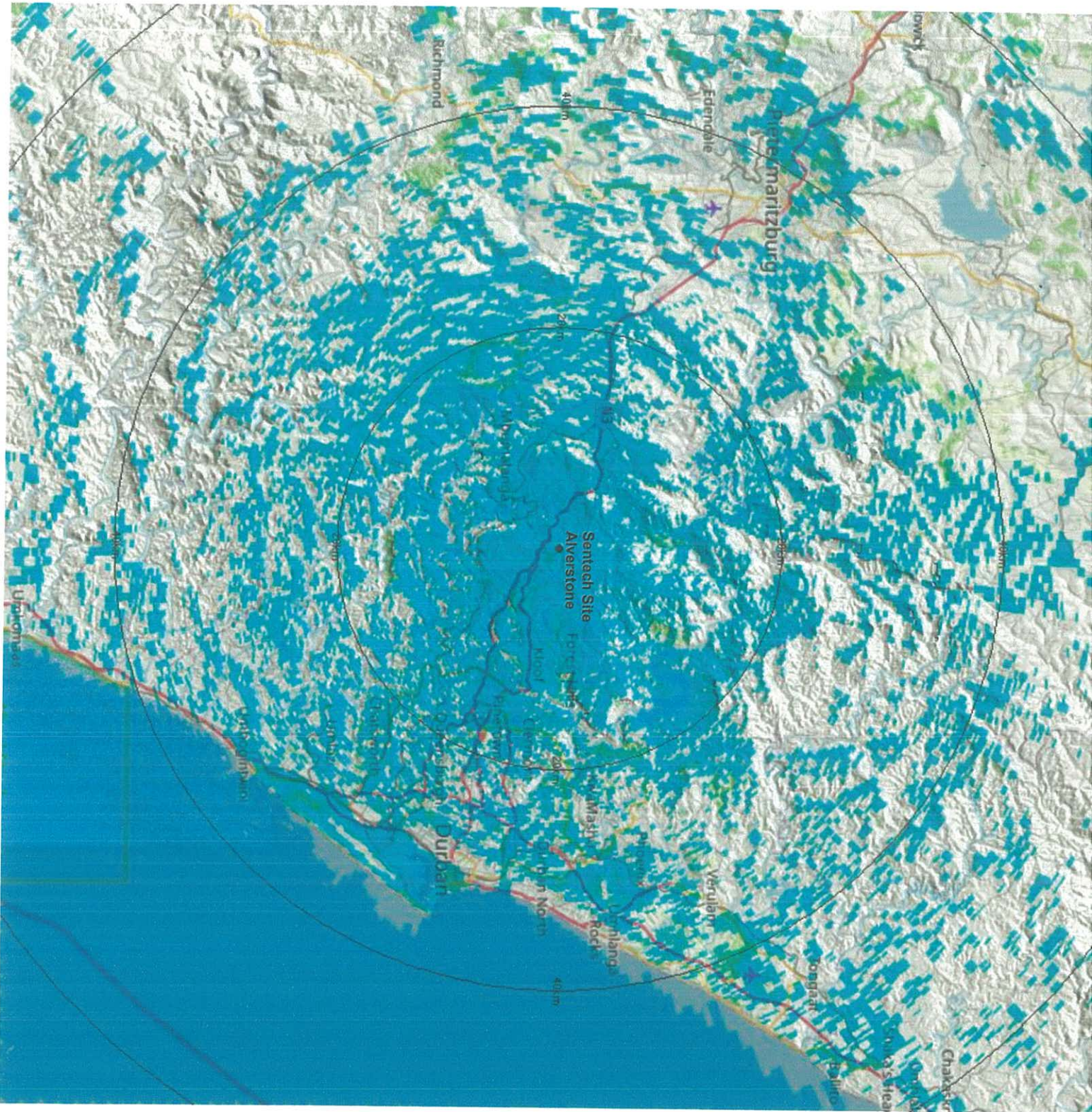
4.2.4 the Authority shall, upon becoming aware of any contravention of this Licence by such third party, including the Licensee's agents or contractors or any complaints lodged with the Authority in relation thereto, forthwith in writing notify the Licensee accordingly.

4.3 The Licensee and any or all of its Subsidiaries shall be entitled by virtue of this Licence to provide all or any of the Services together with all or any other rights granted to it under this Licence.

4.4 Nothing in this Licence shall be construed or understood as to relieve the Licensee or any other party of the obligations to comply with any other applicable statutory prohibition or obligation.

5. Force Majeure

The Licensee shall not be held liable for its inability to perform its obligations in this licence and other regulations due to unforeseen natural causes. However, the Licensee shall advise the Authority as soon as practicable after becoming aware of the existence of any such event or circumstances likely to lead to such event.



Site: Alverstone Sentech Site
 Lat: 29 46' 12" S
 Long: 30 43' 00" E
 Height amsl: 842m

Transmitter: 800W FM
 Antenna: 2 stack
 Gain: 3dbd
 Height on Mast 60m
 Feeder Cable: 7/8" 100m RL 1.4dB
 Direction: 115 dgs
 Estimated ERP: 1.05kW

Signal Level:

>54dBuV/m

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ANNEXURES

4

**Class licence application
(Form B)**

FORM B**REGISTRATION FOR A CLASS LICENCE TO PROVIDE A COMMUNITY BROADCASTING SERVICE****(Regulation 7 (2))****INDEPENDENT COMMUNICATIONS AUTHORITY OF SOUTH AFRICA****Note:**

- (a) Registrants must refer to the *Electronic Communications Act, 2005 (Act No. 36 of 2005)* ("the Act") and any regulations published under the Act with regard to the requirements to be fulfilled by registrants. Registrants are referred, in particular, to the *Community Sound Broadcasting Regulations, 2019* (published under GN439 in Government Gazette 42323 of 22 March 2019) and the *Community Sound Broadcasting Licence: Criteria to Measure Community Support Regulations, 1997* (published under GN R1388 in Government Gazette 18380 of 17 October 1997).
- (b) Information required in terms of this Form which does not fit into the space provided may be included in an appendix attached to the Form. Each appendix must be numbered with reference to the relevant part of the Form.
- (c) Where any information in this Form does not apply to the registrant, the registrant must indicate that the relevant information is not applicable.

| | |
|---|---|
| 1. PARTICULARS OF REGISTRANT | |
| 1.1 Full name of registrant: | Good Hope Outreach T/A Durban FM |
| 1.2 Designated contact persons (maximum of two): | <div style="background-color: black; width: 250px; height: 20px; margin-bottom: 5px;"></div> <div style="background-color: black; width: 200px; height: 20px;"></div> |

| | |
|--|---|
| 1.3 Registrant's principal place of business: | <div style="background-color: black; width: 150px; height: 1.2em; margin-bottom: 2px;"></div> Worwick Avenue Durban 4000 |
| 1.4 Registrant's postal address: | <div style="background-color: black; width: 150px; height: 1.2em; margin-bottom: 2px;"></div> Durban 4000 |
| 1.5 Registrant's telephone number/ (including mobile numbers): | <div style="background-color: black; width: 150px; height: 1.2em; margin-bottom: 2px;"></div> |
| 1.6 Registrant's telefax number/s: | N/A |
| 1.7 Email address of designated contact person (maximum of two): | <div style="background-color: black; width: 150px; height: 1.2em; margin-bottom: 2px;"></div> <div style="background-color: black; width: 150px; height: 1.2em;"></div> |

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| 2. LEGAL FORM OF REGISTRANT | |
| 2.1 Indicate the legal form of the registrant (e.g., Non-Profit company incorporated in terms of the Companies Act, 2008): | Non-Profit organisation (NPO) |
| 2.2 Registration number of the registrant: | NPO <div style="background-color: black; width: 80px; height: 1.2em;"></div> |
| <p>2.3 The following documents must be submitted with the registration: the certificate of registration accompanied by an approved memorandum of incorporation, a constitution which has been signed by founding members/ Board. The founding documents must have provisions for the following minimum of 51% quorum for the annual general meeting, provision for membership and an appeals mechanism in case of rejection upon application, and a clear separation of powers between management and board of directors. Should the registrant fail to submit these documents, the registration will not be considered. (Attach as Appendix 2.3.1)</p> | |
| <p>See the attached Appendix 2.3.1 of Form B</p> | |

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| 3. NON-PROFIT STATUS OF REGISTRANT | |
| Provide details of the registrant's non-profit status. Please provide a certified certificate of registration as a Non-Profit Entity or provide a deed of trust and Letter of Authority from the Master's Office in respect of a Community Trust. | |
| See the attached Appendix 3 of Form B | |
| 4. COMMUNITY | |
| 4.1 Indicate whether the community to be served by the proposed broadcasting service is: | |
| 4.1.1 geographically founded community; or | Geographically founded |
| 4.1.2 group of persons or sector of the public with a specific, ascertainable common interest. | |
| 4.2 Where the community to be served by the registrant is a geographically founded community, provide details of the community to be served, including: <ul style="list-style-type: none"> (i) whether the community is urban, peri-urban, or rural (ii) the number of people in the community (iii) gender, language, income, and demographic statistics in relation to the community. (Attach as Appendix 4.2) See the attached Appendix 4.2 of Form B | |
| 4.3 Where the community to be served by the registrant is a community of common interest, provide details of the community to be served, including: <ul style="list-style-type: none"> (i) the nature of the common interest; (ii) the size of the community in the geographic area in which the service is proposed to be provided; and (iii) gender, language, income, and demographic statistics in relation to the community. (Attach as Appendix 4.3) | |
| N/A | |

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| 5. NATURE OF SERVICES TO BE LICENSED |
| 5.1 Provide a description of the service to be provided: (Attach as Appendix 5.1) |
| <p>Good Hope Outreach / Durban FM will service all levels of the community and have especially focused on reaching the community with contractive information through programs that are empowering, informative, educational and encouraging. Good Hope Outreach will always ensure that women, young people and disabled are empowered.</p> <p style="text-align: center;">See the attached Appendix 5.1 of Form B</p> |
| 5.2 Indicate the geographic area in which the service is to be provided: |
| <p>The geographic area in which the service is to be provided is going to be Ethekewini Muniicipality and surrounding areas.</p> |
| 5.3 Provide details of the languages in which the broadcasting service is to be provided. Where it is proposed that the service will be provided in more than one language, provide a breakdown of the number of hours of programming which will be broadcast in each language. |
| <p>Good Hope Outreach T/A Durban FM will be broadcasting in two languages which are:</p> <p>IsiZulu - 80% = 19 hours a day English - 20% = 5 hours a day</p> |
| <p>Provide the registrant's proposed programming schedule. Further provide the proposed programming format and content to be provided, and indicate when your peak time will be, the extent to which output would be locally originated and extent to which it will be externally sourced. Further indicate the proposed minutes of news to be broadcast on a daily basis and provide a percentage split in terms of local, national and international news content. Indicate the duration and scheduling of current affairs programme/s and provide the percentage split in terms of local, national and international content and indicate source as well. The ICASA South African Music Content Regulations, 2016 require class community sound broadcast licences to broadcast the prescribed percentage of local music. Indicate your proposed percentage of local music to be broadcast. (Attach as Appendix 5.4)</p> <p style="text-align: right;">See the attached Appendix 5.4 of Form B</p> |

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| 6. SERVING THE COMMUNITY'S INTERESTS |
| 6.1 Provide proof of how the registrant proposes to serve the community's interests: |
| N/A |
| 6.2 Provide proof of how the registrant proposes to encourage members of the community it serves, or persons associated with the promotion of the community's interests, to participate in the selection and production of programming to be provided by the registrant: |
| N/A |

| |
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| 7. SUPPORT |
| Provide proof of support by members of the registrant's community or of persons associated with the registrant's community or of persons who promote the interests of the registrant's community. Kindly submit letters of support from NGOs, business, and so forth and signatures of support from members of the community/prospective listeners, etc. (Attach as Appendix 7) |
| See the attached Appendix 7 of Form B |

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| 8. FINANCES |
| 8.1 Submit commitment of funding, which includes the amount from financial institutions or any other entity for start-up costs, and provide details of the way the proposed service is to be funded (e.g. sponsorship, donations etc.) (Attach as Appendix 8.1) |
| See the attached Appendix 8.1 of Form B |
| 8.2 Provide details of the registrant's anticipated: <ul style="list-style-type: none"> (i) capital expenditure necessary for the commencement of the provision of services; and (ii) operating expenditure during the registrant's first year of operation. (Attach as Appendix 8.2) |
| See the attached Appendix 8.2 of Form B |
| 8.3 Provide details of the registrant's business plan: (Attach as Appendix 8.3) |
| See the attached Appendix 8.3 of Form B |

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| 9. CONTROL AND MANAGEMENT |
| 9.1 Provide details (including name, nationality, identification or passport number, position, and address) of each member of the registrant. Confirm if the individuals below reside within the proposed coverage area (Attach as Appendix 9.1) <ul style="list-style-type: none"> (i) board of directors or similar body; (ii) senior management; and (iii) attach the proposed organogram. See the attached Appendix 9.1 of Form B |
| 9.2 Provide details of all ownership interests in the registrant: (Attach as Appendix 9.2) <ul style="list-style-type: none"> 9.2.1 Provide details of any persons in a position of control of the registrant who is a foreign citizen, or an entity registered or incorporated in any country other than South Africa: Indicate whether any member of the Board of the |

| |
|--|
| registrant is a foreign citizen or an entity registered or incorporated in any country other than South Africa. Provide details below. |
| N/A |
| 9.3 Indicate whether any member of the Board of the registrant is also a member of the Board of another licensee issued in terms of the Act. Please provide details below. |
| N/A |

| |
|--|
| 10. RADIO FREQUENCY SPECTRUM |
| Indicate if the registrant has submitted or intends to submit an application for a radio frequency spectrum licence for the provision of the services to which this registration relates. The registrant <u>must</u> complete the RFS application form contained in Schedule I of this ITP-R, indicate, from the frequencies provided by the Authority, which frequency band it seeks to utilise to provide the service. |
| <p>Good Hope Outreach T/A Durban FM has attached in this application the Frequency Spectrum Application Form P.</p> <p>The Frequency Band we seek to utilize to provideservice is :</p> <p>96.8 Fm in KZN, Ethekwini Municipality in Durban area.</p> |

| | |
|---|-------------------------------------|
| 11. GENERAL | |
| 11.1 Indicate whether the registrant is a member of an entity recognised in terms of section 54 and 55 of the Act. | We are intending to become a member |
| 11.2 Indicate whether the registrant is a party, movement, organisation, body, or alliance which is of a party - political in nature. | We are not |

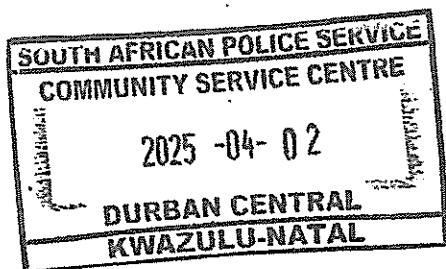
| | | |
|------|--|---------------------------------|
| 11.3 | Indicate whether the registrant has ever been convicted of an offence in terms of the Act or related legislation, as defined in the Act. If so, provide details of such conviction | No we have never been convicted |
| 11.4 | Provide details of other matters or undertakings which, in the registrant's view, the Authority should consider: | |
| | Good Hope Outreach / Durban FM would like the Authority to consider our application and grant us the broadcasting licence because we believe that people in our communities needs constructive information that will enable them to tackle all social ills. As we know that our nation is in a war against social ills like GBV, we believe that Durban FM will play a crucial role in regenerating morals in the community. | |
| 11.5 | Attach a resolution authorising the person(s) not more than two signing this registration and liaising with the Authority during the registration process. The resolution <u>must</u> be marked clearly as (Appendix 11.5) See the attached Appendix 11.5 of Form B | |

The person signing the registration on behalf of the registrant must acknowledge as follows:

I acknowledge that the Authority reserves the right to have any licence issued pursuant to this registration set aside should any material statement made herein, at any time, be found to be false. Signed
(REGISTRANT)

I certify that this declaration was signed and sworn to before me at Durban on the 04 day of 02 2025 by the deponent who acknowledged that he/she:

1. knows and understands the contents hereof;
2. has no objection to taking the prescribed oath or affirmation; and
3. considers this oath or affirmation to be truthful and binding on his/her conscience.



[Signature]
COMMISSIONER OF OATHS
Name: [Redacted]
Address: [Redacted]

**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
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ANNEXURES

5

**NPO Certificate
(Appendix 2.3.1)**

GP-S 012-0123



CERTIFICATE OF REGISTRATION OF NONPROFIT ORGANIZATION

In terms of the Nonprofit Organisation Act, 1997, I am satisfied that

Good Hope Outreach

.....
(name of the organisation)

meets the requirements for registration.

The organisation's name was entered into the register on **03 December 2014**
(date)

Registration number [REDACTED] PO

Director's signature

M. Mufson

Department of Social



Development

**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
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ANNEXURES

6

**EThekweni Municipality community details
(Appendix 4.2)**



ETHEKWINI MUNICIPALITY COMMUNITY DETAILS

- The eThekweni Metropolitan Municipality is a Category A municipality in the South African province of KwaZulu-Natal. eThekweni is the largest city in this province and the third-largest city in the country. Its land area is comparatively larger than that of other South Africa.
- EThekweni Tourism is the leading domestic destination in South Africa. The value of the domestic tourism economic impact on the region's GDP is estimated to be 8% per annum. The hospitality industry consists of many fine hotels, nightspots, shopping malls, ethnic attractions, traditional villages, craft markets, sparkling dams, and big-game parks.
- Main Economic Sectors: Agriculture, mining, manufacturing, electricity, construction, trade, transport, finance, community services
- **POPULATION:** The population of eThekweni Metropolitan Municipality is approximately 4,239,901 (2022 estimate) with a growth rate of 1.93% per annum

RACIAL DEMOGRAPHICS: Black African 51.125

Indian or Asian 24.03%

White 15.33%

Coloured 8.59%

GENDER: Female 51.46%

Male 48.54%

AGE DISTRIBUTION: 68% of the population is working age and 38% of the people in eThekweni are under the age of 19 years.

LANGUAGE: Almost half of the community speak English as their first language, while others speak Zulu, Afrikaans and Xhosa.

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ANNEXURES

7

**Nature of service to be licenced
(Appendix 5.1)**



NATURE OF SERVICE TO BE LICENCED

To establish and run a community radio station with programs that are based on Godly principles to assist in reaching the wider community with constructive information that will enable it to tackle all social issues.

To empower, motivate, encourage and counsel the previously disadvantaged communities to take control of their own destinies through entrepreneurial programs.

To provide a platform for communication to all governmental departments, churches, NGO's, schools and all other structures in the community to convey their information to the community.

To provide training and in-service training to members of the community in Journalism, presenting and in other Media fields and provide a platform for upcoming artists.

To provide affordable advertising for small businesses in the community.

To work with all members of the community in the fight against poverty, children and women abuse, child pregnancy, HIV & AIDS, abuse of alcohol and drugs especially among young people and to fight all types of crimes in our communities.

To regenerate morals by emphasizing Godly principles through preaching and teaching of God's word.

And creating job opportunities in the process for the young people in our communities.

**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
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ANNEXURES

8

**Proposed programming schedule
(Appendix 5.4)**

DETAILED PROGRAMMES SCHEDULE

SHOSHOLOZA MORNING SHOW 02:00-06:00

| | | | | | |
|--------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
| 02:00-02:30h | Music | Music | Music | Music | Music |
| 02:30-03:00h | Music | Music | Music | Music | Music |
| 03:00-03:30h | Listeners Testimonies | Listeners Testimonies | Listeners Testimonies | Listeners Testimonies | Listeners Testimonies |
| 03:30-04:00h | Morning Prayer | Morning Prayer | Morning Prayer | Morning Prayer | Morning Prayer |
| 04:00-04:30h | Revival/imvuselelo | Revival/imvuselelo | Revival/imvuselelo | Revival/imvuselelo | Revival/imvuselelo |
| 04:30-05:00h | Revival/imvuselelo | Revival/imvuselelo | Revival/imvuselelo | Revival/imvuselelo | Revival/imvuselelo |
| 05:00-05:30h | Community Announcements | Community announcements | Community announcements | Community announcements | Community announcements |
| 05:30-06:00h | Devotion /Morning shout-out | Devotion /Morning shout-out | Devotion /Morning shout-out | Devotion /Morning shout-out | Devotion /Morning shout-out |

1

REACHING THE COMMUNITY WITH LIFE CHANGING INFORMATION

MORNING GLORY BREAKFAST SHOW 06:00H – 10:00H

| 06:00-06:30 | Preaching / Teaching | Preaching / Teaching | Preaching / Teaching | Preaching / Teaching | Preaching / Teaching |
|-------------|---|---|---|---|---|
| 06:30-07:00 | Listeners Views Weather | Listeners Views Weather | Listeners Views Weather | Listeners Views Weather | Listeners Views Weather |
| 07:00-07:30 | Traffic/Sports info | Traffic/Sports info | Traffic/Sports info | Traffic/Sports info | Traffic/Sports info |
| 07:30-08:00 | Motivation | Motivation | Motivation | Motivation | Motivation |
| 08:00-08:30 | Music Trending stories | Music Trending stories | Music Trending stories | Music Trending stories | Music Trending stories |
| 08:30-09:00 | Educational feature/ Birthday wishes | Educational feature/ Birthday wishes | Educational feature/ Birthday wishes | Educational feature/ Birthday wishes | Educational feature/ Birthday wishes |
| 09:00-09:30 | Music | Music | Music | Music | Music |
| 09:30-10:00 | Teaching/ Preaching | Teaching / Preaching | Teaching / Preaching | Teaching / Preaching | Teaching / Preaching |

WOMAN OF PURPOSE SHOW 10:00-14:00H

| | | | | | |
|--------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| 10:00-10:30h | Music | Music | Music | Music | Music |
| 10:30-11:00h | Interviews | Interviews | Interviews | Interviews | Interviews |
| 11:00-11:30h | Asakhane/ woman issues | Asakhane/ woman issues | Asakhane/ woman issues | Asakhane/ woman issues | Asakhane/ woman issues |
| 11:30-12:00h | Asakhane/ woman issues | Asakhane/ woman issues | Asakhane/ woman issues | Asakhane/ woman issues | Asakhane/ woman issues |
| 12:00-12:30h | Music | Music | Music | Music | Music |
| 12:30-13:00h | Dedications | Dedications | Dedications | Dedications | Dedications |
| 13:00-13:30h | Teaching / Preaching | Teaching / Preaching | Teaching / Preaching | Teaching / Preaching | Teaching / Preaching |
| 13:30-14:00h | The community today/ current issues | The community today/ current issues | The community today/ current issues | The community today/ current issues | The community today/ current issues |

AFTERNOON DRIVE SHOW 14:00- 18:00H

| | | | | | |
|--------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| 14:00-14:30h | Music | Music | Music | Music | Music |
| 14:30-15:00h | Awareness & Informational program | Awareness & Informational program | Awareness & Informational program | Awareness & Informational program | Awareness & Informational program |
| 15:00-15:30h | Music | Music | Music | Music | Music |
| 15:30-16:00h | Song request | Song request | Song request | Song request | Song request |
| 16:00-16:30h | Entertainment features | Entertainment features | Entertainment features | Entertainment features | Entertainment features |
| 16:30-17:00h | Music /Motivation | Music /Motivation | Music /Motivation | Music /Motivation | Music /Motivation |
| 17:00-17:30h | Interview/Competition | Interview/Competition | Interview/Competition | Interview/Competition | Interview/Competition |
| 17:30-18:00h | Weather/Traffic/Sports | Weather/Traffic/Sports | Weather/Traffic/Sports | Weather/Traffic/Sports | Weather/Traffic/Sports |

SICHUSHISA ISIZWE / EARLY NIGHT SHOW 18:00H – 22:00H

| 18:00-18:30h | Current Affairs | Current Affairs | Current Affairs | Current Affairs | Current Affairs |
|--------------|--|--------------------------------------|--------------------------------------|--|---|
| 18:30-19:00h | Moment of Power | Moment of Power | Moment of Power | Moment of Power | Moment of Power |
| 19:00-19:30h | Let's talk/ Asikhulume Social issues | Let's talk/ Asikhulume Health issues | Let's talk/ Asikhulume Safety issues | Let's talk/ Asikhulume Economical issues | Let's talk/ Asikhulume Education issues |
| 19:30-20:00h | Let's talk/ Asikhulume Social issues | Let's talk/ Asikhulume Health issues | Let's talk/ Asikhulume Safety issues | Let's talk/ Asikhulume Economical issues | Let's talk/ Asikhulume Education issues |
| 20:00-20:30h | Music Selection/Interviews Traditional | Music Selection/Interviews Acapela | Music Selection/Interviews Groups | Music Selection/Interviews By woman | Music Selection/Interviews Amazayoni |
| 20:30-21:00h | Dedications/ Community Announcement | Dedications/ Community Announcement | Dedications/ Community Announcement | Dedications/ Community Announcement | Dedications/ Community Announcement |
| 21:00-21:30h | Music | Music | Music | Music | Music |
| 21:30-22:00h | Teaching / Preaching | Teaching / Preaching | Teaching / Preaching | Teaching / Preaching | Teaching / Preaching |

GOD'S ARMY NIGHT DRIVE

| | | | | |
|--------------|-------------------------|-------------------------|-------------------------|-------------------------|
| 22:00-22:30h | Talk Show | Talk Show | Talk Show | Talk Show |
| 22:30-23:00h | Talk Show | Talk Show | Talk Show | Talk Show |
| 23:00-23:30h | Music | Music | Music | Music |
| 23:30-00:00h | Listeners Music request | Listeners Music request | Listeners Music request | Listeners Music request |
| 00:00-00:30 | Midnight Prayer | Midnight Prayer | Midnight Prayer | Midnight Prayer |
| 00:30-01:00 | Healing & Deliverance | Healing & Deliverance | Healing & Deliverance | Healing & Deliverance |
| 01:00-01:30 | Music | Music | Music | Music |
| 01:30-02:00 | Intercession | Intercession | Intercession | Intercession |

| TIMES | | SATURDAY | SUNDAY |
|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
| MIDNIGHT SHOW 00:00H-04:00H | | | |
| 02:00-02:30h | Music | Music | Music |
| 02:30-03:00h | Music | Music | Music |
| 03:00-03:30h | Listeners Testimonies | Listeners Testimonies | Listeners Testimonies |
| 03:30-04:00h | Morning Prayer | Morning Prayer | Morning Prayer |
| 04:00-04:30h | Revival/Imvuselelo | Revival/Imvuselelo | Revival/Imvuselelo |
| 04:30-05:00h | Revival/Imvuselelo | Revival/Imvuselelo | Revival/Imvuselelo |
| 05:00-05:30h | Community announcements | Community announcements | Community announcements |
| 05:30-06:00h | Devotion /Morning shout-out | Devotion /Morning shout-out | Devotion /Morning shout-out |
| MORNING SHOW 04:00H-08:00H | | | |
| 06:00-06:30 | Teaching / Preaching | Teaching / Preaching | Teaching / Preaching |
| 06:30-07:00 | Music | Music | Music |
| 07:00-07:30 | Trending Stories | Sunday School | Sunday School |
| 07:30-08:00 | Motivation | Sunday School | Sunday School |
| 08:00-08:30 | Birthday wishes | Motivation | Motivation |
| 08:30-09:00 | Music | Ukhunzaphi | Ukhunzaphi |
| 09:00-09:30 | Worship | Worship | Worship |
| 09:30-10:00 | Preaching / Teaching | Preaching / Teaching | Preaching / Teaching |

BREAKFAST SHOW 08:00H-12:00H

| | | |
|--------------|--------------------------|----------------------------|
| 10:00-10:30h | Music | Music |
| 10:30-11:00h | Hour of Worship | Music |
| 11:00-11:30h | Hour of Worship | Live Church service |
| 11:30-12:00h | Umcimbi ungakuphi | Live Church service |
| 12:00-12:30h | Asakhane/Marriage issues | Church issues |
| 12:30-13:00h | Music | Church issues |
| 13:00-13:30h | Preaching / Teaching | Up-coming artists platform |
| 13:30-14:00h | Out-side broadcast | Up-coming artists platform |

AFTERNOON SHOW 12:00H-16:00H

| | | |
|--------------|---------------------|---------------------------|
| 14:00-14:30h | Teenagers Issues | Music |
| 14:30-15:00h | Teenagers Issues | Music/Dedication |
| 15:00-15:30h | Top 10 Gospel music | Talk Show |
| 15:30-16:00h | Top 10 Gospel music | Talk Show |
| 16:00-16:30h | Talent promotions | Soul Music |
| 16:30-17:00h | Talent promotions | Soul Music |
| 17:00-17:30h | Music | Siqopha Mladvo/ old Music |
| 17:30-18:00h | Dedications | Siqopha Mladvo/ old Music |

WEEKEND DRIVE SHOW 16:00H-20:00H

| | | |
|--------------|----------------------|--------------------------|
| 18:00-18:30h | Music | Music |
| 18:30-19:00h | Teaching / Preaching | Teaching / Preaching |
| 19:00-19:30h | Faith Issues | Izwiethemba / Motivation |
| 19:30-20:00h | Faith Issues | Izwiethemba / Motivation |
| 20:00-20:30h | Music | Music |
| 20:30-21:00h | Sakha umuntu omusha | Ezenkolo |
| 21:00-21:30h | Worship | Worship |
| 21:30-22:00h | Teaching / Preaching | Teaching / Preaching |

NIGHT SHOW 20:00H-00:00H

| | | |
|--------------|-------------------------------|------------------------------|
| 22:00-22:30h | | |
| 22:30-23:00h | Music Amazayoni | Music |
| 23:00-23:30h | Music Amazayoni | Music |
| 23:30-00:00h | Community development program | Community Issues |
| | Music | Music |
| 00:00-00:30 | Healing and deliverance Hour | Healing and deliverance Hour |
| 00:30-01:00 | Healing and deliverance Hour | Healing and deliverance Hour |
| 01:00-01:30 | Intercession | Intercession |
| 01:30-02:00 | Intercession | Intercession |

NEWS SCHEDULE

| HEADLINES | TIMES | LANGUAGE |
|-----------|-------|----------|
| | 05:00 | English |
| | 07:00 | English |
| | 09:00 | English |
| | 11:00 | IsiZulu |
| | 13:00 | IsiZulu |
| | 15:00 | IsiZulu |
| | 17:00 | IsiZulu |
| | 19:00 | IsiZulu |

| FULL BULLETINS | TIMES | LANGUAGE |
|----------------|-------|----------|
| | 06:00 | English |

| | | | |
|--|-------|---------|--|
| | 08:00 | English | |
| | | | |
| | 10:00 | English | |
| | | | |
| | 12:00 | IsiZulu | |
| | | | |
| | 14:00 | IsiZulu | |
| | | | |
| | 16:00 | IsiZulu | |
| | | | |
| | 18:00 | IsiZulu | |
| | | | |
| | 20:00 | IsiZulu | |
| | | | |



PROPOSED MINUTES OF NEWS:

Good Hope Outreach (Durban FM) will provide total of 85 minutes' news per day, and allocated 70% local news, 25% national news, 5% international. We would broadcast 8 news bulletins, 8 news headlines and 1x30 minutes current affairs per day allocated 60% local, 30% national and 10% international stories.

PROPOSED PERCENTAGE OF LOCAL MUSIC:

Good Hope Outreach (Durban FM) propose to broadcast minimum of 80% South African Music Content.

**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
SERVICE AND RADIO FREQUENCY SPECTRUM LICENCES**



ANNEXURES

9

**Letter of supports and signatures
(Appendix 7)**



Se


 PROVINCE OF KWAZULU-NATAL
 ISIFUNDAZWE SAKWAZULU-NATALI

DATE: 13 May 2025

OPERATION

THE PLEDGE OF SUPPORT

[REDACTED] support to Good Hope outreach to be granted a community broadcasting license for this community. We believe that Good Hope Outreach community radio station will assist in eradication of all social ills in our society as it will be encouraging the values of Ubuntu

By granting Good Hope Outreach the license to broadcast you will assist them to continue to do the work that they are doing in our community.

Your assistance will be highly appreciated.

Regards

[REDACTED]

Sukuma Sakhe



THE PLEDGE OF SUPPORT

THE MORAL REGENERATION in Durban region can confirm that GOOD HOPE OUTREACH is one of the organization that plays a crucial role in dissemination of information to the community of Durban and beyond. We will be very grateful if they can be granted the community broadcasting licence, we trust that this radio station will assist in moral regeneration of our society as it is encouraging the bantu-pill values.

Your co-operation will be highly appreciated.

Your Sincerely

The Chairperson

**Councillor**Mezzanine Floor Shell House
Cnr. Anton Lembede & Samora Machel Street, Durban, 4001www.durban.gov.za

Our Ref: [REDACTED]

Your Ref: [REDACTED]

Enquires: 02/104/2025

THE PLEDGE OF SUPPORT

This letter serves to confirm that [REDACTED] by like to pledge my support to Good Hope Outreach to be granted a community broadcasting licence for this community. We believe that this community radio station will assist in eradication of all social ills in our society as it will be encouraging and teaching the values of Ubuntu.

Your co-operation will be highly appreciated.

[REDACTED]
COMMISSIONER OF OATHS
ETHEKWINI MUNICIPALITY
[REDACTED]



[REDACTED]
81 Fiona Street Mowbray Heights

09 June 2025

THE PLEDGE OF SUPPORT

KZN Female Pastors in Durban region hereby like to pledge our support to Good Hope Outreach to be granted a community broadcasting licence for this community. We believe that this community radio if given an opportunity will assist in eradication the social ills in our community as it will be encouraging the values of Ubuntu. It will assist them to continue with the work they are doing in our community.

Your co-operation will be highly appreciated.

Your Sincerely


[REDACTED]

The Chairperson



HEKWINI Interfaith ASK

Dr. Prixley Ka-Seme Str
City Hall
Durban
4000

9 June 2025

THE PLEDGE OF SUPPORT

INTERFAITH in Durban region hereby likes to pledge our support to Good Hope Outreach to be granted a community broadcasting licence for this community. We believe that this community radio if given an opportunity will assist in eradication the social ills in our community as it will be encouraging the values of Ubuntu. It will assist them to continue with the work they are doing in our community.

Your co-operation will be highly appreciated.

Your Sincerely

The Chairperson

KWAKRISTO UMSINDISI HIV/AIDS and POVERTY ALLEVIATION
P 39 MKHIWANE
P.O BOX 270790

KWA MASHU 4360



NPO -

THE PLEDGE OF SUPPORT

KwaKristo Umsindisi HIV/AIDS and Poverty Alleviation hereby likes to pledge our support to Good Hope Outreach to be granted a community broadcasting licence for this community. We believe that this community radio station will assist in eradication of all social ills in our society as it will be encouraging the values of **Ubuntu**. We know they will continue to do the work that they are doing in our community.

Your co-operation will be highly appreciated.

Yours Sincerely

A large black rectangular redaction box covering the signature of the person who wrote the letter.



[Redacted]

Until we meet again

www.hbafunerals.co.za

[Redacted]

A PLEDGE OF SUPPORT

HBA Collective wishes to pledge our full support to Good Hope Outreach in their application for a community broadcasting license. We believe that this initiative speaks directly to the heart of community upliftment, creating a space where our people can speak, be heard, and be empowered.

Community radio is a tool for transformation. It carries the stories, struggles, and successes of everyday people. We stand behind Good Hope Outreach because their mission aligns with our purpose: to build, collaborate, and create platforms where voices from the ground up are valued.

We trust that this license will enable them to reach even more lives, inspire more youth, and strengthen the unity within our communities.

[Redacted Signature]

UMKHUMBANE LEARNING AND SKILLS CENTRE cc

Reg. [REDACTED]
[REDACTED]

13 June 2025

To whom it may concern

LETTER OF SUPPORT

Dear Sir/Madam

This letter serves to give the support to Good Hope Outreach to be granted the Community radio station, Their existance will contribute a positive change to our community.

Best Regards 
[REDACTED]

Umkhumbane Learning and Skills Centre



IKHWEZI FUNERAL SERVICES (PTY) LTD

Registration [REDACTED]

13 June 2025

To whom it may concern

LETTER OF SUPPORT

Dear Sir\Madam

This letter serves to give support to Good Hope Outreach, to be granted the Community radio station, Their existence in the community will contribute a value change to our community.

Best Regards 

Founding Director

Ikhwezi Funeral Scheme

REG: [REDACTED]

**A PLEDGE OF SUPPORT**

Sibongimpilo Trading Enterprise proudly stands in support of Good Hope Outreach in their pursuit of a community broadcasting licence. We believe this initiative has the potential to inform, educate, and uplift voices that are often unheard. A station of this nature will not only bring vital conversations to the forefront but also empower everyday citizens through knowledge and representation.

We are confident that this radio station will serve as a valuable resource for development, inclusion, and unity. As a business committed to skills development and transformation, we fully endorse their efforts and believe this platform will further strengthen community ties and opportunities.

Your favourable consideration will be sincerely appreciated.

[REDACTED]

[REDACTED]



Good Hope Outreach

No 2 Pine

Tell

Email:

om

SIGNATURES OF SUPPORT

| NO | NAME & SURNAME | S / CHURCH | CONTACT | SIGNATURE |
|----|----------------|---------------|---------|-----------|
| 1 | | NO 2 | | |
| 2 | | NO 2 | | |
| 3 | | NO 2 | | |
| 4 | | NO 2 | | |
| 5 | | inner | | |
| 6 | | inner | | |
| 7 | | inner mission | | |
| 8 | | inner mission | | |
| 9 | | inner mission | | |
| 10 | | inner mission | | |
| 11 | | inner mission | | |
| 12 | | inner mission | | |
| 13 | | inner mission | | |
| 14 | | inner mission | | |
| 15 | | inner mission | | |



Good Hope Outreach

No 2 P...
 Tell ...
 Email: ...

SIGNATURES OF SUPPORT

| NO | NAME & SURNAME | ORG / CHURCH | CONTACT | SIGNATURE |
|----|----------------|--------------------|------------|------------|
| 1 | [REDACTED] | TASIA Sepinadela | [REDACTED] | [REDACTED] |
| 2 | [REDACTED] | ggo Mozambique | [REDACTED] | [REDACTED] |
| 3 | [REDACTED] | Naes | [REDACTED] | [REDACTED] |
| 4 | [REDACTED] | SKHMAHLATE | [REDACTED] | [REDACTED] |
| 5 | [REDACTED] | NKUMAZI | [REDACTED] | [REDACTED] |
| 6 | [REDACTED] | 9.04. | [REDACTED] | [REDACTED] |
| 7 | [REDACTED] | ROCK OF ALL AGES | [REDACTED] | [REDACTED] |
| 8 | [REDACTED] | METHODIST KIEPESOL | [REDACTED] | [REDACTED] |
| 9 | [REDACTED] | C.E.C MILITANT | [REDACTED] | [REDACTED] |
| 10 | [REDACTED] | CFC MITBANK | [REDACTED] | [REDACTED] |
| 11 | [REDACTED] | IZWI LETHEMBA | [REDACTED] | [REDACTED] |
| 12 | [REDACTED] | IZWI lethenba | [REDACTED] | [REDACTED] |
| 13 | [REDACTED] | Kingdom light | [REDACTED] | [REDACTED] |
| 14 | [REDACTED] | Cove Church | [REDACTED] | [REDACTED] |
| 15 | [REDACTED] | MOG | [REDACTED] | [REDACTED] |



Good Hope Outreach

Elmair-Oboumpououacach.org@gmail.com

SIGNATURES OF SUPPORT

| NO | NAME & SURNAME | ORG / CHURCH | CONTACT | SIGNATURE |
|----|----------------|------------------------|------------|------------|
| 1 | [REDACTED] | Stakund gloy (brother) | [REDACTED] | [REDACTED] |
| 2 | [REDACTED] | " " " | [REDACTED] | [REDACTED] |
| 3 | [REDACTED] | AFM Labokwen | [REDACTED] | [REDACTED] |
| 4 | [REDACTED] | KINH | [REDACTED] | [REDACTED] |
| 5 | [REDACTED] | AECSA | [REDACTED] | [REDACTED] |
| 6 | [REDACTED] | Luksen Generation | [REDACTED] | [REDACTED] |
| 7 | [REDACTED] | IAP | [REDACTED] | [REDACTED] |
| 8 | [REDACTED] | IAP | [REDACTED] | [REDACTED] |
| 9 | [REDACTED] | Onelrodish | [REDACTED] | [REDACTED] |
| 10 | [REDACTED] | ELCSA | [REDACTED] | [REDACTED] |
| 11 | [REDACTED] | CRM | [REDACTED] | [REDACTED] |
| 12 | [REDACTED] | | [REDACTED] | [REDACTED] |
| 13 | [REDACTED] | | [REDACTED] | [REDACTED] |
| 14 | [REDACTED] | (NTD) | [REDACTED] | [REDACTED] |
| 15 | [REDACTED] | GOM | [REDACTED] | [REDACTED] |



Good Hope Outreach

No. 2 Dismal Drive, Morningside, 2064
Tel: 011 708 1700
Email: info@goodhope.org.za

SIGNATURES OF SUPPORT

| NO | NAME & SURNAME | ORG / CHURCH | CONTACT | SIGNATURE |
|----|----------------|------------------------|------------|------------|
| 1 | [REDACTED] | Mog | [REDACTED] | [REDACTED] |
| 2 | [REDACTED] | Mog | [REDACTED] | [REDACTED] |
| 3 | [REDACTED] | Tzuvavutem 84 | [REDACTED] | [REDACTED] |
| 4 | [REDACTED] | Abodan Highway Bible | [REDACTED] | [REDACTED] |
| 5 | [REDACTED] | ZFTI kamphusang | [REDACTED] | [REDACTED] |
| 6 | [REDACTED] | Forst Assembly Church | [REDACTED] | [REDACTED] |
| 7 | [REDACTED] | Swaziland | [REDACTED] | [REDACTED] |
| 8 | [REDACTED] | Emmanuel Asale | [REDACTED] | [REDACTED] |
| 9 | [REDACTED] | 12wilethembu | [REDACTED] | [REDACTED] |
| 10 | [REDACTED] | Divine He 802 | [REDACTED] | [REDACTED] |
| 11 | [REDACTED] | Swaziland | [REDACTED] | [REDACTED] |
| 12 | [REDACTED] | Esuati | [REDACTED] | [REDACTED] |
| 13 | [REDACTED] | Prenar | [REDACTED] | [REDACTED] |
| 14 | [REDACTED] | Prenar | [REDACTED] | [REDACTED] |
| 15 | [REDACTED] | Emmanuel Assembly (Hb) | [REDACTED] | [REDACTED] |



Good Hope Outreach

No 2 Pleasant Hill Rd. St. Louis, MO 63113

Tell

Email: info@goodhopeoutreach.org

SIGNATURES OF SUPPORT

| NO | NAME & SURNAME | ORG / CHURCH | CONTACT | SIGNATURE |
|----|----------------|---------------------|------------|------------|
| 1 | [REDACTED] | MWDg | [REDACTED] | [REDACTED] |
| 2 | [REDACTED] | Core church | [REDACTED] | [REDACTED] |
| 3 | [REDACTED] | Alliance | [REDACTED] | [REDACTED] |
| 4 | [REDACTED] | Grace upon Grace | [REDACTED] | [REDACTED] |
| 5 | [REDACTED] | Core church | [REDACTED] | [REDACTED] |
| 6 | [REDACTED] | Core church | [REDACTED] | [REDACTED] |
| 7 | [REDACTED] | Changed by the word | [REDACTED] | [REDACTED] |
| 8 | [REDACTED] | Changed by the word | [REDACTED] | [REDACTED] |
| 9 | [REDACTED] | Victory in Christ | [REDACTED] | [REDACTED] |
| 10 | [REDACTED] | Victory in Christ | [REDACTED] | [REDACTED] |
| 11 | [REDACTED] | Alliance Church | [REDACTED] | [REDACTED] |
| 12 | [REDACTED] | Victory in Christ | [REDACTED] | [REDACTED] |
| 13 | [REDACTED] | | [REDACTED] | [REDACTED] |
| 14 | [REDACTED] | BC&C | [REDACTED] | [REDACTED] |
| 15 | [REDACTED] | MOG | [REDACTED] | [REDACTED] |



Good Hope Outreach

Email: goodhopeoutreach.org@gmail.com

SIGNATURES OF SUPPORT

| NO | NAME & SURNAME | ORG / CHURCH | CONTACT | SIGNATURE |
|----|----------------|-----------------------|------------|------------|
| 1 | [REDACTED] | Port of Grace | [REDACTED] | [REDACTED] |
| 2 | [REDACTED] | The Cove | [REDACTED] | [REDACTED] |
| 3 | [REDACTED] | Divine Hand Co | [REDACTED] | [REDACTED] |
| 4 | [REDACTED] | Land of Grace | [REDACTED] | [REDACTED] |
| 5 | [REDACTED] | ICM | [REDACTED] | [REDACTED] |
| 6 | [REDACTED] | The Cove | [REDACTED] | [REDACTED] |
| 7 | [REDACTED] | The Cove | [REDACTED] | [REDACTED] |
| 8 | [REDACTED] | Alliance | [REDACTED] | [REDACTED] |
| 9 | [REDACTED] | Switch Worship Center | [REDACTED] | [REDACTED] |
| 10 | [REDACTED] | The Cove | [REDACTED] | [REDACTED] |
| 11 | [REDACTED] | The Cove | [REDACTED] | [REDACTED] |
| 12 | [REDACTED] | The Cove | [REDACTED] | [REDACTED] |
| 13 | [REDACTED] | The Cove | [REDACTED] | [REDACTED] |
| 14 | [REDACTED] | The Cove | [REDACTED] | [REDACTED] |
| 15 | [REDACTED] | The Cove | [REDACTED] | [REDACTED] |



Good Hope Outreach

No 2 Pinevell Place, Nacina 2601

Tell

Email: C

SIGNATURES OF SUPPORT

| NO | NAME & SURNAME | ORG / CHURCH | CONTACT | SIGNATURE |
|----|----------------|---------------------|------------|------------|
| 1 | [REDACTED] | Assembly of God | [REDACTED] | [REDACTED] |
| 2 | [REDACTED] | WITH ASSEMBLY | [REDACTED] | [REDACTED] |
| 3 | [REDACTED] | Unknown | [REDACTED] | [REDACTED] |
| 4 | [REDACTED] | | [REDACTED] | [REDACTED] |
| 5 | [REDACTED] | Kubed | [REDACTED] | [REDACTED] |
| 6 | [REDACTED] | Church Of God | [REDACTED] | [REDACTED] |
| 7 | [REDACTED] | ETI Barberon | [REDACTED] | [REDACTED] |
| 8 | [REDACTED] | Alliance Church | [REDACTED] | [REDACTED] |
| 9 | [REDACTED] | | [REDACTED] | [REDACTED] |
| 10 | [REDACTED] | New living Generals | [REDACTED] | [REDACTED] |
| 11 | [REDACTED] | Supervisor of RCG | [REDACTED] | [REDACTED] |
| 12 | [REDACTED] | Swatland metro | [REDACTED] | [REDACTED] |
| 13 | [REDACTED] | Jaiver Bible Church | [REDACTED] | [REDACTED] |
| 14 | [REDACTED] | PROTESTANT | [REDACTED] | [REDACTED] |
| 15 | [REDACTED] | Methodist Church | [REDACTED] | [REDACTED] |



Good Hope Outreach

No 2 Pinevell Place Marina 3604 KZN

Tell

Email:

SIGNATURES OF SUPPORT

| NO | NAME & SURNAME | ORG / CHURCH | CONTACT | SIGNATURE |
|----|----------------|---------------------|---------|-----------|
| 1 | | Full Gospel | | |
| 2 | | " | | |
| 3 | | " | | |
| 4 | | " | | |
| 5 | | House of | | |
| 6 | | Love | | |
| 7 | | Love | | |
| 8 | | Assembly of Good | | |
| 9 | | " | | |
| 10 | | " | | |
| 11 | | Church on the Rocks | | |
| 12 | | Forward in Faith | | |
| 13 | | Rest in Christ | | |
| 14 | | Daughters of Virtue | | |
| 15 | | Assembly of Good | | |



Good Hope Outreach

Email: goodhopeoutreach.org@gmail.com

SIGNATURES OF SUPPORT

| NO | NAME & SURNAME | ORG / CHURCH | CONTACT | SIGNATURE |
|----|----------------|--------------------------|------------|------------|
| 1 | [REDACTED] | the Prayer | [REDACTED] | [REDACTED] |
| 2 | [REDACTED] | House of prayer & praise | [REDACTED] | [REDACTED] |
| 3 | [REDACTED] | House of prayer & praise | [REDACTED] | [REDACTED] |
| 4 | [REDACTED] | the of prayer | [REDACTED] | [REDACTED] |
| 5 | [REDACTED] | BEC Church | [REDACTED] | [REDACTED] |
| 6 | [REDACTED] | Fredy Mawuwa Lina | [REDACTED] | [REDACTED] |
| 7 | [REDACTED] | Foundation of life | [REDACTED] | [REDACTED] |
| 8 | [REDACTED] | He is alive | [REDACTED] | [REDACTED] |
| 9 | [REDACTED] | Partners in harvest | [REDACTED] | [REDACTED] |
| 10 | [REDACTED] | | [REDACTED] | [REDACTED] |
| 11 | [REDACTED] | | [REDACTED] | [REDACTED] |
| 12 | [REDACTED] | Tine Cove church | [REDACTED] | [REDACTED] |
| 13 | [REDACTED] | Tine Cove church | [REDACTED] | [REDACTED] |
| 14 | [REDACTED] | House of Grace min | [REDACTED] | [REDACTED] |
| 15 | [REDACTED] | Full Gospel | [REDACTED] | [REDACTED] |



Good Hope Outreach

No 2 F

Tell

Email: Goodhopeoutreach.org@gmail.com

SIGNATURES OF SUPPORT

| NO | NAME & SURNAME | ORG / CHURCH | CONTACT | SIGNATURE |
|----|----------------|--------------------|---------|-----------|
| 1 | | Skic Fellowship | | |
| 2 | | Cove Church | | |
| 3 | | SKK fellowship | | |
| 4 | | SKURUZU fellowship | | |
| 5 | | | | |
| 6 | | | | |
| 7 | | | | |
| 8 | | | | |
| 9 | | | | |
| 10 | | | | |
| 11 | | | | |
| 12 | | | | |
| 13 | | | | |
| 14 | | | | |
| 15 | | | | |



Good Hope Outreach

Emmanuel@goodhopeoutreach.org@gmail.com

SIGNATURES OF SUPPORT

| NO | NAME & SURNAME | ORG / CHURCH | CONTACT | SIGNATURE |
|----|----------------|-------------------|---------|-----------|
| 1 | | None | | |
| 2 | | GNF church | | |
| 3 | | None | | |
| 4 | | GOP | | |
| 5 | | Presbyterian | | |
| 6 | | LOED DEHOSI WINDY | | |
| 7 | | " | | |
| 8 | | " | | |
| 9 | | " | | |
| 10 | | " | | |
| 11 | | | | |
| 12 | | | | |
| 13 | | | | |
| 14 | | | | |
| 15 | | | | |



Good Hope Outreach

No [REDACTED] ZN
 Te [REDACTED] 57
 Email: goodhopeoutreach.org@gmail.com

SIGNATURES OF SUPPORT

| NO | NAME & SURNAME | ORG / CHURCH | CONTACT | SIGNATURE |
|----|----------------|-----------------|------------|------------|
| 1 | [REDACTED] | Voice of hope | [REDACTED] | [REDACTED] |
| 2 | [REDACTED] | P Office | [REDACTED] | [REDACTED] |
| 3 | [REDACTED] | Voice of hope | [REDACTED] | [REDACTED] |
| 4 | [REDACTED] | Voice of hope | [REDACTED] | [REDACTED] |
| 5 | [REDACTED] | Voice of hope | [REDACTED] | [REDACTED] |
| 6 | [REDACTED] | Voice of hope | [REDACTED] | [REDACTED] |
| 7 | [REDACTED] | Church | [REDACTED] | [REDACTED] |
| 8 | [REDACTED] | Alliance | [REDACTED] | [REDACTED] |
| 9 | [REDACTED] | Coje Church | [REDACTED] | [REDACTED] |
| 10 | [REDACTED] | Church | [REDACTED] | [REDACTED] |
| 11 | [REDACTED] | Voice of hope | [REDACTED] | [REDACTED] |
| 12 | [REDACTED] | Voice of hope | [REDACTED] | [REDACTED] |
| 13 | [REDACTED] | Alliance Church | [REDACTED] | [REDACTED] |
| 14 | [REDACTED] | | | |
| 15 | [REDACTED] | | | |



Good Hope Outreach

No [redacted]
T [redacted]
Email: goodhopeoutreach.org@gmail.com

SIGNATURES OF SUPPORT

| NO | NAME & SURNAME | ORG / CHURCH | CONTACT | SIGNATURE |
|----|----------------|-----------------------------------|------------|-------------|
| 1 | [redacted] | Full Gospel Barbeton | [redacted] | [Signature] |
| 2 | [redacted] | Full Gospel | [redacted] | [Signature] |
| 3 | [redacted] | Full gospel | [redacted] | [Signature] |
| 4 | [redacted] | Arise | [redacted] | [Signature] |
| 5 | [redacted] | Staff | [redacted] | [Signature] |
| 6 | [redacted] | Visitor | [redacted] | [Signature] |
| 7 | [redacted] | Restoration of Grace sanctuary | [redacted] | [Signature] |
| 8 | [redacted] | Nglangsu | [redacted] | [Signature] |
| 9 | [redacted] | New Holy Church | [redacted] | [Signature] |
| 10 | [redacted] | visitor | [redacted] | [Signature] |
| 11 | [redacted] | visitor (uninvited) | [redacted] | [Signature] |
| 12 | [redacted] | House of Hope | [redacted] | [Signature] |
| 13 | [redacted] | interior evangelist | [redacted] | [Signature] |
| 14 | [redacted] | conserving fire | [redacted] | [Signature] |
| 15 | [redacted] | TPESA Alliance | [redacted] | [Signature] |

OK
Time: 01:55



Good Hope Outreach

Enlighten: Goodhopeoutreach.org@gmail.com

SIGNATURES OF SUPPORT

| NO | NAME & SURNAME | ORG / CHURCH | CONTACT | SIGNATURE |
|----|----------------|------------------|---------|-----------|
| 1 | | ADONAI Church | | |
| 2 | | Barbeton " | | |
| 3 | | " " | | |
| 4 | | Voice of hope | | |
| 5 | | Full gospel | | |
| 6 | | Rappa | | |
| 7 | | Diligence | | |
| 8 | | Barbeton | | |
| 9 | | Ida | | |
| 10 | | None | | |
| 11 | | None | | |
| 12 | | Negodini | | |
| 13 | | work of power | | |
| 14 | | " " | | |
| 15 | | Jerusalem church | | |

Reaching the Community with Contractive Information

Office:
Time: 06:10



Good Hope Outreach

No [redacted] 2N
 Te [redacted] 7
 Email: goodhopeoutreach.org@gmail.com

SIGNATURES OF SUPPORT

| NO | NAME & SURNAME | ORG / CHURCH | CONTACT | SIGNATURE |
|----|----------------|-----------------------|------------|------------|
| 1 | [redacted] | None | [redacted] | [redacted] |
| 2 | [redacted] | Hills of Hope | [redacted] | [redacted] |
| 3 | [redacted] | Face of Hope | [redacted] | [redacted] |
| 4 | [redacted] | Wharfedale | [redacted] | [redacted] |
| 5 | [redacted] | Leicester Rain Church | [redacted] | [redacted] |
| 6 | [redacted] | Winnier Chapel | [redacted] | [redacted] |
| 7 | [redacted] | AFM Potters House | [redacted] | [redacted] |
| 8 | [redacted] | Zigzag | [redacted] | [redacted] |
| 9 | [redacted] | Zion | [redacted] | [redacted] |
| 10 | [redacted] | renewal life ministry | [redacted] | [redacted] |
| 11 | [redacted] | renewal life ministry | [redacted] | [redacted] |
| 12 | [redacted] | None | [redacted] | [redacted] |
| 13 | [redacted] | A.O.G | [redacted] | [redacted] |
| 14 | [redacted] | A.O.G | [redacted] | [redacted] |
| 15 | [redacted] | A.O.G | [redacted] | [redacted] |



Good Hope Outreach

Email: Goodhopeoutreach@gmail.com

SIGNATURES OF SUPPORT

| NO | NAME & SURNAME | AREA | ORG/CHUCH | CONTACT | SIGNATURE |
|----|----------------|-------------|-----------|------------|-------------|
| 1 | [REDACTED] | Nyusungu | | [REDACTED] | [Signature] |
| 2 | [REDACTED] | Hillcrest | | [REDACTED] | [Signature] |
| 3 | [REDACTED] | Changwe | | [REDACTED] | [Signature] |
| 4 | [REDACTED] | Coba Ridge | | [REDACTED] | [Signature] |
| 5 | [REDACTED] | NDENGIZI | | [REDACTED] | [Signature] |
| 6 | [REDACTED] | Zuselibov | | [REDACTED] | [Signature] |
| 7 | [REDACTED] | Paelousin | | [REDACTED] | [Signature] |
| 8 | [REDACTED] | Hillcrest | | [REDACTED] | [Signature] |
| 9 | [REDACTED] | NDENGIZI | | [REDACTED] | [Signature] |
| 10 | [REDACTED] | MUN | | [REDACTED] | [Signature] |
| 11 | [REDACTED] | NHIGZI | | [REDACTED] | [Signature] |
| 12 | [REDACTED] | NORQOM9 | | [REDACTED] | [Signature] |
| 13 | [REDACTED] | Ikhefanyano | | [REDACTED] | [Signature] |
| 14 | [REDACTED] | Suyeni | | [REDACTED] | [Signature] |
| 15 | [REDACTED] | | | [REDACTED] | [Signature] |



Reaching the Community with Contractive Information



Good Hope Outreach

No 2 Pinarell Place, Morningside 361

Tell

Email: goodhopeoutreach.org@gmail.com

SIGNATURES OF SUPPORT

| NO | NAME & SURNAME | ORG / CHURCH | CONTACT | SIGN |
|----|----------------|----------------------------|------------|-------------|
| 1 | [REDACTED] | Sibongile Training | [REDACTED] | [Signature] |
| 2 | [REDACTED] | Abraham O | [REDACTED] | [Signature] |
| 3 | [REDACTED] | St Ignace | [REDACTED] | [Signature] |
| 4 | [REDACTED] | St Ignace 1-5 | [REDACTED] | [Signature] |
| 5 | [REDACTED] | St Charles Kwanya Catholic | [REDACTED] | [Signature] |
| 6 | [REDACTED] | St " " " " | [REDACTED] | [Signature] |
| 7 | [REDACTED] | " " " " | [REDACTED] | [Signature] |
| 8 | [REDACTED] | Sibongile Training | [REDACTED] | [Signature] |
| 9 | [REDACTED] | HIBA collective | [REDACTED] | [Signature] |
| 10 | [REDACTED] | HIBA collective | [REDACTED] | [Signature] |
| 11 | [REDACTED] | St Charles Kwanya Catholic | [REDACTED] | [Signature] |
| 12 | [REDACTED] | Chicks Hillcrest | [REDACTED] | [Signature] |
| 13 | [REDACTED] | UCC Chesterville | [REDACTED] | [Signature] |
| 14 | [REDACTED] | " " " " | [REDACTED] | [Signature] |
| 15 | [REDACTED] | " " " " | [REDACTED] | [Signature] |

Reaching the Community with Contractive Information

| NO | NAME & SURNAME | ORG / CHURCH | CONTACT | SIGNATURE |
|----|----------------|--------------|---------|-----------|
| 1 | | | | |
| 2 | | | | |
| 3 | | | | |
| 4 | | | | |
| 5 | | | | |
| 6 | | | | |
| 7 | | | | |
| 8 | | | | |
| 9 | | | | |
| 13 | | | | |
| 14 | | | | |
| 15 | | | | |

SIGNATURES OF SUPPORT

Good Hope Outreach
 [Redacted Signature]





Good Hope Outreach

N [REDACTED] N
 Email [REDACTED]@ [REDACTED].com

SIGNATURES OF SUPPORT

| NO | NAME | NAME | ORG / CHURCH | CONTACT | SIGNATURE |
|----|------------|------------|--------------|------------|------------|
| 1 | [REDACTED] | [REDACTED] | NTCC | [REDACTED] | [REDACTED] |
| 2 | [REDACTED] | [REDACTED] | NTCC | [REDACTED] | [REDACTED] |
| 3 | [REDACTED] | [REDACTED] | NTCC | [REDACTED] | [REDACTED] |
| 4 | [REDACTED] | [REDACTED] | NTCC | [REDACTED] | [REDACTED] |
| 5 | [REDACTED] | [REDACTED] | NTCC | [REDACTED] | [REDACTED] |
| 6 | [REDACTED] | [REDACTED] | NTCC | [REDACTED] | [REDACTED] |
| 7 | [REDACTED] | [REDACTED] | NTCC | [REDACTED] | [REDACTED] |
| 8 | [REDACTED] | [REDACTED] | NTCC | [REDACTED] | [REDACTED] |
| 9 | [REDACTED] | [REDACTED] | NTCC | [REDACTED] | [REDACTED] |
| 10 | [REDACTED] | [REDACTED] | UCCSA | [REDACTED] | [REDACTED] |
| 11 | [REDACTED] | [REDACTED] | UCCSA | [REDACTED] | [REDACTED] |
| 12 | [REDACTED] | [REDACTED] | Z.CC | [REDACTED] | [REDACTED] |
| 13 | [REDACTED] | [REDACTED] | UCC.SA. | [REDACTED] | [REDACTED] |
| 14 | [REDACTED] | [REDACTED] | Z.CC | [REDACTED] | [REDACTED] |
| 15 | [REDACTED] | [REDACTED] | Z.AON | [REDACTED] | [REDACTED] |

Reaching the Community with Contraceptive Information



Good Hope Outreach

No. [Redacted]
Te [Redacted]
Email [Redacted]

SIGNATURES OF SUPPORT

| NO | NAME & SURNAME | ORG / CHURCH | CONTACT | SIGNATURE |
|----|----------------|----------------------|------------|------------|
| 1 | [Redacted] | holg N.T.C.C. | [Redacted] | [Redacted] |
| 2 | [Redacted] | holg N.T.C.C. | [Redacted] | [Redacted] |
| 3 | [Redacted] | holg Boston 12 | [Redacted] | [Redacted] |
| 4 | [Redacted] | may AMERICAN CHURCH | [Redacted] | [Redacted] |
| 5 | [Redacted] | UCKG | [Redacted] | [Redacted] |
| 6 | [Redacted] | OLD Apostolic church | [Redacted] | [Redacted] |
| 7 | [Redacted] | THIRDAVE O.C.C. | [Redacted] | [Redacted] |
| 8 | [Redacted] | Shalom Ministries | [Redacted] | [Redacted] |
| 9 | [Redacted] | Ethiopian 2100 | [Redacted] | [Redacted] |
| 10 | [Redacted] | ROMANS | [Redacted] | [Redacted] |
| 11 | [Redacted] | ROMANS | [Redacted] | [Redacted] |
| 12 | [Redacted] | ROMANS | [Redacted] | [Redacted] |
| 13 | [Redacted] | LUTHERAN | [Redacted] | [Redacted] |
| 14 | [Redacted] | AGAPE Fellowship | [Redacted] | [Redacted] |
| 15 | [Redacted] | AFM | [Redacted] | [Redacted] |

Reaching the Community with Contractive Information



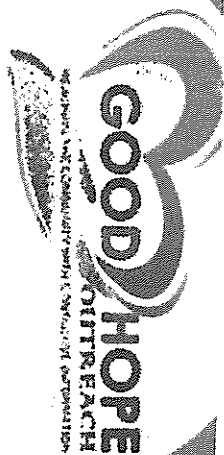
Good Hope Outreach

Et

SIGNATURES OF SUPPORT

| NO | NAME & SURNAME | ORG / CHURCH | CONTACT | SIGNATURE |
|----|----------------|--------------------|---------|-----------|
| 1 | | Z.C.C | | |
| 2 | | Romans | | |
| 3 | | USINDISO | | |
| 4 | | St. Bonobas | | |
| 5 | | Faith Mission | | |
| 6 | | African Reformed | | |
| 7 | | ITACC | | |
| 8 | | ITACC | | |
| 9 | | CCM | | |
| 10 | | THE ROMAN CATHOLIC | | |
| 11 | | Roman Catholic | | |
| 12 | | BETANY CHURCH | | |
| 13 | | SKS FAITH MISSION | | |
| 14 | | AFRICAN | | |
| 15 | | U.C.B.N. | | |

Reaching the Community with Contractive Information



Good Hope Outreach

No 2

Tel

Email: Goodhopeoutreach.org@gmail.com

SIGNATURES OF SUPPORT

| NO | NAME & SURNAME | ORG / CHURCH | CONTACT | SIGNATURE |
|----|----------------|--------------|------------|------------|
| 1 | [REDACTED] | UCC SA | [REDACTED] | [REDACTED] |
| 2 | [REDACTED] | UCC SA | [REDACTED] | [REDACTED] |
| 3 | [REDACTED] | UCC SA | [REDACTED] | [REDACTED] |
| 4 | [REDACTED] | UCC SA | [REDACTED] | [REDACTED] |
| 5 | [REDACTED] | Shembe | [REDACTED] | [REDACTED] |
| 6 | [REDACTED] | Shembe | [REDACTED] | [REDACTED] |
| 7 | [REDACTED] | I.C.C. S.A. | [REDACTED] | [REDACTED] |
| 8 | [REDACTED] | I.C.C. | [REDACTED] | [REDACTED] |
| 9 | [REDACTED] | UCC | [REDACTED] | [REDACTED] |
| 10 | [REDACTED] | UCC Church | [REDACTED] | [REDACTED] |
| 11 | [REDACTED] | UCC | [REDACTED] | [REDACTED] |
| 12 | [REDACTED] | UCC Church | [REDACTED] | [REDACTED] |
| 13 | [REDACTED] | UCC Mission | [REDACTED] | [REDACTED] |
| 14 | [REDACTED] | UCC S.A. | [REDACTED] | [REDACTED] |
| 15 | [REDACTED] | UCC | [REDACTED] | [REDACTED] |

Reaching the Community with Contractive Information



Good Hope Outreach

No 23
Cell: 0
Email

venue Durban, 4000
com

ATTENDANCE REGISTER

| VENUE: | CHURCH | CELL NUMBER | SIG | TIME: |
|-------------------------|---------------------------|-------------|-----|-------|
| Silobela Community Hall | Church Of Grace | | | 10-00 |
| | Church of grace | | | |
| | Church of grace | | | |
| | House of fire | | | |
| | Flimance karobuwethi | | | |
| | 2 DCC Matsulu | | | |
| | EMMANUEL | | | |
| | gjo All Saints Church | | | |
| | Word of Life Bible Church | | | |
| | Word of Life Bible Church | | | |
| | MAH PRABE | | | |
| | e Durban side | | | |
| | Durban side | | | |
| | Durban side | | | |



Good Hope Outreach

No 23 [redacted]
Cell: [redacted]
Email: [redacted]@goodhopeoutreach.com
Venue Durban, 4000

| ATTENDANCE REGISTER | | VENUE: | CHURCH | NUMBER | SIGNATURE |
|---------------------|------------|-------------------------|--------------------------|------------|------------|
| [redacted] | [redacted] | Sibobela Community Hall | DEC | [redacted] | [redacted] |
| [redacted] | [redacted] | | Emmanuel | [redacted] | [redacted] |
| [redacted] | [redacted] | | THCI | [redacted] | [redacted] |
| [redacted] | [redacted] | | RACTA Khumbulo | [redacted] | [redacted] |
| [redacted] | [redacted] | | CEC Zwidekiso | [redacted] | [redacted] |
| [redacted] | [redacted] | | 1 Zimbabwa International | [redacted] | [redacted] |
| [redacted] | [redacted] | | WELL OF CHRIST | [redacted] | [redacted] |
| [redacted] | [redacted] | | RESTORATION | [redacted] | [redacted] |
| [redacted] | [redacted] | | Wells of Joy | [redacted] | [redacted] |
| [redacted] | [redacted] | | Wells of Joy | [redacted] | [redacted] |
| [redacted] | [redacted] | | ZCC | [redacted] | [redacted] |



Good Hope Outreach

No 2
Cell:
Email:

Avenue Durban, 4000

com

ATTENDANCE REGISTER

| VENUE: | CHURCH | NUMBER | SIGNATURE |
|-------------------------|-------------------------------|--------|-----------|
| Silobela Community Hall | Word of healing bible church | | |
| | Silobela the worship center | | |
| | Deliverance church | | |
| | Christ for All Nations Centre | | |
| | Church of the Holy Spirit | | |
| | Church of the Holy Spirit | | |
| | 11 | | |
| | 11 | | |
| | Assembly of God | | |
| | Christian Worship Centre | | |
| | Church of the Word | | |
| | Church by the word | | |
| | CFE | | |
| | Community | | |



Good Hope Outreach

No 2
Cell
Ema

1. [REDACTED]@gmail.com

Durban, 4000

| ATTENDANCE REGISTER | | VENUE: | CHURCH | | CELL NUMBER | SIGNATURE | TIME: |
|---------------------|--|--------|-------------------------------|--|-------------|------------|-------|
| [REDACTED] | | | Silobela Community Hall | | [REDACTED] | [REDACTED] | 10-00 |
| [REDACTED] | | | Ukuphila Kuzomkhasi | | [REDACTED] | [REDACTED] | |
| [REDACTED] | | | " | | [REDACTED] | [REDACTED] | |
| [REDACTED] | | | " | | [REDACTED] | [REDACTED] | |
| [REDACTED] | | | Dune Liberation Project | | [REDACTED] | [REDACTED] | |
| [REDACTED] | | | Green Pastures Prayer Service | | [REDACTED] | [REDACTED] | |
| [REDACTED] | | | ECC | | [REDACTED] | [REDACTED] | |
| [REDACTED] | | | Free Methodist Church | | [REDACTED] | [REDACTED] | |
| [REDACTED] | | | ECC | | [REDACTED] | [REDACTED] | |
| [REDACTED] | | | Euniqua | | [REDACTED] | [REDACTED] | |
| [REDACTED] | | | LITTEr GLOrY CHURCH | | [REDACTED] | [REDACTED] | |
| [REDACTED] | | | Latter Glory Church | | [REDACTED] | [REDACTED] | |



Good Hope Outreach

No 231
 Cell: 0
 Email: [Redacted]
 Venue Durban, 4000

ATTENDANCE REGISTER

| NAME AND SURNAME | VENUE: | CHURCH | CELL NUMBER | SIGNATURE |
|------------------|-------------------|---------------------|-------------|------------|
| [Redacted] | Sibbela Community | C.D.C. | [Redacted] | [Redacted] |
| [Redacted] | | St John Chapel | | [Redacted] |
| [Redacted] | | Glory Hill | | [Redacted] |
| [Redacted] | | St John Chapel | | [Redacted] |
| [Redacted] | | CHRISTIAN FAMILY | | [Redacted] |
| [Redacted] | | CACUARE CHURCH | | [Redacted] |
| [Redacted] | | " | | [Redacted] |
| [Redacted] | | Alliance church | | [Redacted] |
| [Redacted] | | Alliance church | | [Redacted] |
| [Redacted] | | Chorus of the blood | | [Redacted] |
| [Redacted] | | VICTORY TABERNACLE | | [Redacted] |
| [Redacted] | | " | | [Redacted] |
| [Redacted] | | T.D.C. Church | | [Redacted] |
| [Redacted] | | C.D.C. | | [Redacted] |
| [Redacted] | | D.C.C. Church | | [Redacted] |
| [Redacted] | | D.C.C. Church | | [Redacted] |
| [Redacted] | | D.C.C. Church | | [Redacted] |



Good Hope Outreach

No [redacted]
Cel [redacted]
Em [redacted]
[redacted] Avenue Durban, 4000
[redacted]il.com

ATTENDANCE REGISTER

VENUE:

Silobela Community Hall

TIME: 10-00

| CHURCH | SIGNATURE |
|-------------------------|------------|
| BAPTIST CC1 | [redacted] |
| Deanna CC1 | [redacted] |
| CEPHAM | [redacted] |
| Deanna CC1 | [redacted] |
| I.B.C | [redacted] |
| DECEASED UNITED CHURCH | [redacted] |
| Baptist Church | [redacted] |
| Oasis Fellowship Church | [redacted] |
| Lelemin Church | [redacted] |
| Five Assemblies Church | [redacted] |
| CC CHURCH | [redacted] |
| TLGT | [redacted] |
| FAITH ASSEMBLY | [redacted] |
| OASIS FELLOWSHIP CHURCH | [redacted] |
| Durch Church | [redacted] |

No [REDACTED] Durban, 4000
Cell [REDACTED]
Em [REDACTED]

| ATTENDANCE REGISTER | | VENUE: | TIME: |
|---------------------|-----------------------|------------|------------|
| NAME AND SURNAME | CHURCH | NUMBER | |
| [REDACTED] | New beginnings | [REDACTED] | [REDACTED] |
| [REDACTED] | Jesus Blood Christian | [REDACTED] | [REDACTED] |
| [REDACTED] | New beginnings | [REDACTED] | [REDACTED] |
| [REDACTED] | New beginnings | [REDACTED] | [REDACTED] |
| [REDACTED] | Albance | [REDACTED] | [REDACTED] |
| [REDACTED] | St. Raphael | [REDACTED] | [REDACTED] |
| [REDACTED] | St. Raphael | [REDACTED] | [REDACTED] |
| [REDACTED] | Church of St. Paul | [REDACTED] | [REDACTED] |
| [REDACTED] | Divinity | [REDACTED] | [REDACTED] |

re Durban, 4000

Emm. Oceanopearce, 1957, *Smithsonian Contrib. Zool.* 1: 1-2, fig. 1.

[illegible]



Good Hope Outreach

No
Cel
Em

ie Durban, 4000

ATTENDANCE REGISTER

VENUE:

Silobela Community Hall

TIME: 10-00

| NAME AND SURNAME | CHURCH | CELL NUMBER | SIGNATURE |
|------------------|-------------------------|-------------|------------|
| [REDACTED] | Escadade Baptist Church | [REDACTED] | [REDACTED] |
| [REDACTED] | Reel of all age | [REDACTED] | [REDACTED] |
| [REDACTED] | Word 15-3-2019 M. | [REDACTED] | [REDACTED] |
| [REDACTED] | BCC | [REDACTED] | [REDACTED] |
| [REDACTED] | BCC | [REDACTED] | [REDACTED] |
| [REDACTED] | BCC | [REDACTED] | [REDACTED] |
| [REDACTED] | TASCA Barberon | [REDACTED] | [REDACTED] |
| [REDACTED] | TASCA Barberon | [REDACTED] | [REDACTED] |
| [REDACTED] | SAUMBULO SEKUPHILA | [REDACTED] | [REDACTED] |
| [REDACTED] | Apom this rock | [REDACTED] | [REDACTED] |
| [REDACTED] | Silobela, Reel of 1985 | [REDACTED] | [REDACTED] |
| [REDACTED] | Silobela, Reel of 1985 | [REDACTED] | [REDACTED] |



Good Hope Outreach

No 2 [redacted]
 Cell: [redacted]
 Ema [redacted]
 Durban, 4000

ATTENDANCE REGISTER

| NAME AND SURNAME | VENUE: | CHURCH | CELL NUMBER | SIGNATURE |
|------------------|-------------------------|-------------------------|-------------|------------|
| [redacted] | Silobela Community Hall | Church of Jesus Christ | [redacted] | [redacted] |
| [redacted] | | Alliance Church J.O.S.A | [redacted] | [redacted] |
| [redacted] | | Faith Assemblies Church | [redacted] | [redacted] |
| [redacted] | | Feath | [redacted] | [redacted] |
| [redacted] | | Alliance Church | [redacted] | [redacted] |
| [redacted] | | DEWINE LIBERTY P.M. | [redacted] | [redacted] |
| [redacted] | | DEV PPS LIB PRO M | [redacted] | [redacted] |
| [redacted] | | 19 Church vic Boulfor | [redacted] | [redacted] |
| [redacted] | | Emmanuel C.C | [redacted] | [redacted] |
| [redacted] | | Emmanuel C.C | [redacted] | [redacted] |
| [redacted] | | Living word | [redacted] | [redacted] |
| [redacted] | | Z.C.C | [redacted] | [redacted] |
| [redacted] | | Jubilee worship centre | [redacted] | [redacted] |
| [redacted] | | home for church | [redacted] | [redacted] |

No 23
Cell:
Email:

venue Durban, 4000

VENUE:

Silobela Community Hall

TIME: 10-00

| ATTENDANCE REGISTER | | VENUE: | TIME: |
|---------------------|-----------------------------|------------|------------|
| NAME | CHURCH | CELL | SIGNATURE |
| [REDACTED] | fellowship Peace | [REDACTED] | [REDACTED] |
| [REDACTED] | Methodist church | [REDACTED] | [REDACTED] |
| [REDACTED] | Anglican church | [REDACTED] | [REDACTED] |
| [REDACTED] | Zondra / ta Kreste | [REDACTED] | [REDACTED] |
| [REDACTED] | Alliance church | [REDACTED] | [REDACTED] |
| [REDACTED] | Christ centre interfaith | [REDACTED] | [REDACTED] |
| [REDACTED] | ACG | [REDACTED] | [REDACTED] |
| [REDACTED] | ACG | [REDACTED] | [REDACTED] |
| [REDACTED] | Mountain of Goodness | [REDACTED] | [REDACTED] |
| [REDACTED] | new vision of good news | [REDACTED] | [REDACTED] |
| [REDACTED] | Word of Grace | [REDACTED] | [REDACTED] |
| [REDACTED] | Anglican Church | [REDACTED] | [REDACTED] |
| [REDACTED] | Divine Light Bible Prophecy | [REDACTED] | [REDACTED] |
| [REDACTED] | PEACON DREAM FAMILY CHURCH | [REDACTED] | [REDACTED] |

**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
SERVICE AND RADIO FREQUENCY SPECTRUM LICENCES**



ANNEXURES

10

**Commitment of funding
(Appendix 5.1)**



CK. No [REDACTED]
Tax Reg. [REDACTED]

E-mail: [REDACTED]

18 June 2025

To Whom It May Concern

We as Emakhosini NCBJJ family are excited to offer financial support to Good Hope outreach, a dynamic and community- driven radio station.

We have accepted your request and we are excited to commit in providing your organisation a sum of [REDACTED] of financial support to help Good Hope outreach establish community radio support. It [REDACTED] that will be paid back without interest, as this will be serving the communities.

We hope that our contribution will help to establish this good cause.

Regards [REDACTED]

Emakhosini [REDACTED] Leadership



[REDACTED] e
[REDACTED] 00



Phone: [REDACTED]
Cell: 0 [REDACTED]
Email: [REDACTED]
Reg: 2 [REDACTED]

LETTER OF FINANCIAL SUPPORT

We are excited to offer financial support to Good Hope Outreach a dynamic and community-driven radio station. We are willing to provide with a sum of [REDACTED] of financial support to help Good Hope Outreach establish community radio station in return of an advertisement

Sincerely

[REDACTED]

[REDACTED]

"Where all are equally important"



P
Tel:
e-mail:

To: Good Hope Outreach (Durban FM)

Att:

Cell:

Email:

From:

Date: 15 May 2025

This letter serves to confirm that Soundfusion will be assisting Good Hope outreach (Durban FM) with transmission equipment and the installation of the equipment. Good Hope Outreach will be renting the equipment from Soundfusion until they are able to buy their own equipment.

Kind Regards

[Redacted Signature]

TO WHOM IT MAY CONCERN

This letter serves to confirm that Imbalenhle Skills Development pledge to assist Good Hope Outreach with sum of [REDACTED] for the establishment of the Durban FM a community radio that we believe it will bring lot of positive attitude to our young people in the community, in return we will need advertising e time to promote the work we do in this community.

Regards

[REDACTED]
Director

65 ANDERSON STREET MOMBASA



LIST OF RELIGIOUS LEADERS WHO HAS COMMITTED TO BUY TEACHING TIMES

| NO | TITLE | NAME | CONTACT |
|----|-------|------|---------|
| 1 | | | |
| 2 | | | |
| 3 | | | |
| 4 | | | |
| 5 | | | |
| 6 | e | | |
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**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
SERVICE AND RADIO FREQUENCY SPECTRUM LICENCES**



ANNEXURES

11

**Capital expenditure
(Appendix 8.2)**



GOOD HOPE OUTREACH FM

Anticipated Capital expenditure necessary for the commencement of the provision of the services:

| NO | EXPENSES | DESCRIPTION | AMOUNTS |
|----|----------------------|--|--------------|
| 1 | Studios | Cost for: <ul style="list-style-type: none"> Building and equipment for on air studio and production studios | R [REDACTED] |
| 2 | Premises | Cost for: <ul style="list-style-type: none"> Rental deposit Rental for three months | R [REDACTED] |
| 3 | Transmission | Cost for: <ul style="list-style-type: none"> Rental Transmission équipement Rental for three months | R [REDACTED] |
| 4 | Furnisher | Cost for: <ul style="list-style-type: none"> Station Manager's office Sales office News room Programming office Technical room Reception Boardroom kitchen | R [REDACTED] |
| 5 | Equipment | Cost for: <ul style="list-style-type: none"> 5 x Desktop Computers 3 x printers 1 x Switchboard Machine 1 x Overhead Projector 1 x Screen | R [REDACTED] |
| 6 | Outside Broadcast | Cost for: <ul style="list-style-type: none"> P A System 2 x Recording equipments | R [REDACTED] |
| 7 | Telephone & Internet | Cost for: <ul style="list-style-type: none"> Installation of Telephone Installation of Internet Cell phone (For three months) | R [REDACTED] |
| 8 | Training | Cost to train: <ul style="list-style-type: none"> Presenters News team Sales team | R [REDACTED] |
| 9 | Marketing | Cost for advertising the radio station: <ul style="list-style-type: none"> Local news papers Posters & flyers Billboards Community events | R [REDACTED] |
| 10 | Total | Total anticipated Capital | R [REDACTED] |

INCOME

EXPENDITURE

[illegible]

**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
SERVICE AND RADIO FREQUENCY SPECTRUM LICENCES**



ANNEXURES

12

**Business plan
(Appendix 8.3)**

GOOD HOPE OUTREACH PROFILE

| | |
|---|------------|
| Name | [REDACTED] |
| Position of contact person | [REDACTED] |
| Mobile / Cell number (s) | [REDACTED] |
| Name of alternative contact person | [REDACTED] |
| Position | [REDACTED] |
| Mobile | [REDACTED] |
| Fax number | [REDACTED] |
| Physical Address | [REDACTED] |
| Postal Address | [REDACTED] |
| Email Address | [REDACTED] |
| Registration Number | [REDACTED] |

BANKING DETAILS

| | |
|-----------------------|------------|
| Bank | [REDACTED] |
| Account Holder | [REDACTED] |
| Account Type | [REDACTED] |
| Account Number | [REDACTED] |



1. EXECUTIVE SUMMARY

Good Hope Outreach is a community-based organization, which strives to empower black people in our communities and provide them with life changing information, through community Radio Stations, Community Newspapers, Community Television, Mass Campaigns, Magazines and Pamphlets.

Good Hope Outreach was established in 2012 and was registered with the Registrar of companies as none profit organization (NPO) in December 2014. It was founded by members of the community who were concerned about what is to be done to eradicate the social ills in our communities. The organization is led by Pastor Luke Lunga whom God gave the vision to fight against social ills challenges in our community.

Good Hope Outreach has developed and sustained a good relationship with NGOs, CBOs, Churches, Schools, Private sectors and the Community at large in KZN Province.

2. VISION

Our vision is to empower the community with life-changing socio-economic information.

3. MISSION

To positively contribute to a society to eradicate all forms of poverty, child and women abuse, child pregnancy, spread of HIV/AIDS, abuse of alcohol and drugs.

To promote ethical practice of Ubuntu, regenerating morals and making sure that young people and women in our communities are empowered.

To encourage, motivate, and mobilize the youth and women to engage in their personal development physically, mentally, spiritually and economically.



4. OBJECTIVES

To fight poverty within our communities, to make sure that every person in our community is engaged in socio-economic development

To fight against child pregnancy, to make sure that our teenagers are being educated about sex, the consequences of sexual relationships and sexual activities at the early age and promote abstinence.

To fight against domestic violence especially child and women abuse, to make sure that our children, sisters, mothers and our grandmothers are safe in the community by educating young men and men.

To fight against the spread of HIV/AIDS by encouraging every member of the community to know their HIV/AIDS status and promote healthy living.

To fight against the abuse of alcohol and drugs especially among young people in our communities and promote the culture of learning.

To promote a positive attitude towards elderly people and people living with disabilities in our communities and to empower them.

To promote peace and stability within our communities, encouraging the unity and tolerance among families, organizations and within the community.

To fight against all types of crimes in our communities.

To regenerate moral standards of **ubuntu** among our communities.



5. METHODOLOGY

To establish and run a community radio station with programs that are based on Godly principles to assist in reaching the wider community with constructive information that will enable it to tackle all social issues.

To empower, motivate, encourage and counsel the previously disadvantaged communities to take control of their own destinies through entrepreneurial programs.

To provide a platform for communication to all governmental departments, churches, NGO's, schools and all other structures in the community to convey their information to the community.

To provide training and in-service training to members of the community in Journalism, presenting and in other Media fields and provide a platform for upcoming artists.

To provide affordable advertising for small businesses in the community.

To work with all members of the community in the fight against poverty, children and women abuse, child pregnancy, HIV & AIDS, abuse of alcohol and drugs especially among young people and to fight all types of crimes in our communities.

To regenerate morals by emphasizing Godly principles through preaching and teaching of God's word.

And creating job opportunities in the process for the young people in our communities.

ORGANISATION'S STRUCTURE

ORGANOGRAM



SUB-COMMITTEES

We will have sub-committees that will be made up with persons from Community members, Board members and from the staff.

| | | |
|--------------------------|-----------------------------|----------------------------|
| | PUBLIC | |
| FINANCE COMMITTEE | COMPLAINTS COMMITTEE | PROGRAMME COMMITTEE |



All members of the organization must ensure that:

- All property belonging to the organization is kept in the organization premises.
- No smoking and eating in the studios.
- No alcoholic beverages are consumed in the organization`s premises.
- The studio and office facilities are kept secure, and no illegal activities take place within the borders.
- Any statement to press that is a statement of Good Hope Outreach policy must be approved by the management prior to publication.
- All members of Good Hope Outreach have a duty to ensure that none of the above activities take place while they are on duty.

6.3 EMPLOYMENT POLICY

Good Hope Outreach will be guided by employment policies and legislation that exist in the Republic South Africa and shall adopt the Basic Conditions Employment Act and Employment Equity.

- Good Hope Outreach will advertise all opportunities available for community participation including voluntary, permanent, and part-time posts.
- Good Hope Outreach will employ at least 80% previously disadvantaged people that include people with disabilities, women and youth.
- Good Hope Outreach will appoint qualified management and technical staff. This is to always ensure quality broadcast. However, this will not prevent people who need hands on experience from being awarded an opportunity to participate since it is our mission to empower people.
- Good Hope Outreach will train all their presenters and news readers it will not take people from other community radios because we want to give other people an opportunity to showcase their talents.
- All posts will be advertised openly in print media that will be local newspapers and in publication.



7. MARKETING PLAN

Good Hope Outreach will establish a community radio station that will primarily be the main platform for information dissemination.

We are going to market our radio station in the following ways: -

- We are going to have our radio station advertised on billboards.
- We are going to have the radio station advertised in local newspapers.
- We are going to put our posters in Churches, Schools, Clinics, Hospitals, and in shopping malls.
- We are going to have outside broadcast in different areas within the coverage area and community events.
- We are going to be visiting churches in our coverage area.
- We are going to have promotional products like T/shirts, Caps, Cups, bumper sticks, and many more.

8. COMPETITORS

Good Hope Outreach will not be competing with any radio station because it is unique, its programs will be different to those that other community radio stations. Good Hope Outreach will be an informative radio, it is going to be the only community radio station that plays only music that has positive messages mainly gospel music, will be first and the only community radio that will give all faith groups a platform to contribute to community development programs

9. FINANCIAL PLAN

Good Hope Outreach is going to draw its revenue in the following ways: -

- Advertising fees
- Sponsorship
- Donations
- Pledges
- Teaching slots
- Fundraising events
- Funding

PROJECTED FINANCIAL STATEMENTS FOR A PERIOD OF FOUR (4) YEARS

INCOME

| DESCRIPTION | YEAR 1 | YEAR 2 | YEAR 3 | YEAR 4 |
|--------------------|--------------------|--------------------|--------------------|--------------------|
| ADVERTISING | R 495 000 | 544 500 | 571 725 | 600 311 |
| SPONSORSHIP | R 230 000 | 253 000 | 265 650 | 278 932 |
| DONATIONS | R 150 000 | 165 000 | 173 250 | 181 912 |
| FUNDING | R 600 000 | 660 000 | 693 000 | 727 650 |
| FUNDRAISING EVENTS | R 270 000 | 297 000 | 292 950 | 307 597 |
| TEACHING | R 1 152 000 | 1 267 200 | 1 330 560 | 1 397 088 |
| PLEDGES | R 202 000 | 222 200 | 233 310 | 244 975 |
| TOTAL | R 3 099 000 | R 3 408 900 | R 3 560 445 | R 3 738 467 |

EXPENDITURE

| DESCRIPTION | YEAR 1 | YEAR 2 | YEAR 3 | YEAR 4 |
|----------------------------|--------------------|--------------------|--------------------|--------------------|
| OFFICES RENTAL | R 222 000 | 244 200 | 256 410 | 269 230 |
| SALARIES & ALLOWANCES | R 1 235 000 | 1 358 500 | 1 426 425 | 1 497 746 |
| TRANSMITTER RENTAL | R 222 000 | 244 200 | 256 410 | 269 230 |
| MARKETING & PUBLICITY | R 103 000 | 113 300 | 118 965 | 124 913 |
| TRAINING COSTS | R 60 000 | 66 000 | 69 300 | 72 765 |
| TELEPHONE & INTERNET COSTS | R 78 000 | 85 800 | 90 090 | 94 594 |
| TRANSPORT/ PETROL | R 88 000 | 96 800 | 101 640 | 106 722 |
| STATIONERY | R 36 000 | 39 600 | 41 580 | 43 659 |
| REFRESHMENTS & GIFTS | R 30 000 | 33 000 | 34 650 | 36 382 |
| GROCERIES | R 62 000 | 68 200 | 71 610 | 75 190 |
| ADMINISTRATIVE EXPENSES | R 60 000 | 66 000 | 69 300 | 72 765 |
| SUNDRY | R 64 000 | 70 400 | 73 920 | 77 616 |
| PRODUCTION COSTS | R 120 000 | 132 000 | 138 600 | 145 530 |
| TOTAL | R 2 380 000 | R 2 618 000 | R 2 674 980 | R 2 886 345 |

**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
SERVICE AND RADIO FREQUENCY SPECTRUM LICENCES**



ANNEXURES

13

**Board and management details and organogram
(Appendix 9.1)**



GOOD HOPE OUTREACH BOARD MEMBERS PROFILE

| | | |
|----------|-----------------|-----------|
| 1 | NAME | |
| | IDENTITY NUMBER | |
| | DATE OF BIRTH | |
| | ADDRESS | |
| | CONTACT NUMBER | |
| | EMAIL ADDRESS | |
| | MARITAL STATUS | |
| | NATIONALITY | |
| | GENDER | |
| | PROFESSION | |
| | POSITION | Secretary |

| | | |
|----------|-----------------|------------|
| 2 | NAME | |
| | IDENTITY NUMBER | |
| | DATE OF BIRTH | |
| | ADDRESS | |
| | CONTACT NUMBER | |
| | EMAIL ADDRESS | |
| | MARITAL STATUS | |
| | NATIONALITY | |
| | GENDER | |
| | PROFESSION | |
| | POSITION | Chairpersn |



| | | |
|----------|-----------------|---------------|
| 3 | NAME | |
| | IDENTITY NUMBER | |
| | DATE OF BIRTH | |
| | ADDRESS | |
| | CONTACT NUMBER | |
| | EMAIL ADDRESS | |
| | MARITAL STATUS | |
| | NATIONALITY | |
| | GENDER | |
| | PROFESSION | |
| | POSITION | Member |

| | | |
|----------|-----------------|------------------|
| 4 | NAME | |
| | IDENTITY NUMBER | |
| | DATE OF BIRTH | |
| | ADDRESS | |
| | CONTACT NUMBER | |
| | EMAIL ADDRESS | |
| | MARITAL STATUS | |
| | NATIONALITY | |
| | GENDER | |
| | PROFESSION | |
| | POSITION | Treasurer |

GOODHOPE OUTREACH MANAGEMENT DETAILS

| | | |
|---|-----------------|-------------------------------|
| 1 | NAME | |
| | IDENTITY NUMBER | |
| | DATE OF BIRTH | |
| | ADDRESS | |
| | CONTACT NUMBER | |
| | EMAIL ADDRESS | |
| | MARITAL STATUS | |
| | NATIONALITY | |
| | GENDER | |
| | POSITION | Chief Executive Officer (CEO) |

| | | |
|---|-----------------|---------------------|
| 2 | NAME | |
| | IDENTITY NUMBER | |
| | DATE OF BIRTH | |
| | ADDRESS | |
| | CONTACT NUMBER | |
| | EMAIL ADDRESS | |
| | MARITAL STATUS | |
| | NATIONALITY | |
| | GENDER | |
| | POSITION | Programe/Techenical |

| | | |
|---|-----------------|-------------------|
| 3 | NAME | |
| | IDENTITY NUMBER | |
| | DATE OF BIRTH | |
| | ADDRESS | |
| | CONTACT NUMBER | |
| | EMAIL ADDRESS | |
| | MARITAL STATUS | |
| | NATIONALITY | |
| | GENDER | |
| | POSITION | Marketing Manager |



| | | |
|---|-----------------|---------------|
| 3 | NAME | |
| | IDENTITY NUMBER | |
| | DATE OF BIRTH | |
| | ADDRESS | |
| | CONTACT NUMBER | |
| | EMAIL ADDRESS | |
| | MARITAL STATUS | |
| | NATIONALITY | |
| | GENDER | |
| | POSITION | Administrator |

ORGANISATION'S STRUCTURE

ORGANOGRAM



SUB-COMMITTEES

We will have sub-committees that will be made up with persons from Community members, Board members and from the staff.

| PUBLIC | | |
|-------------------|----------------------|---------------------|
| FINANCE COMMITTEE | COMPLAINTS COMMITTEE | PROGRAMME COMMITTEE |

**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
SERVICE AND RADIO FREQUENCY SPECTRUM LICENCES**



ANNEXURES

14

**Resolution
(Appendix 11.5)**



Good Hope Outreach

M
 I
 Cell
 Ema

THE RESOLUTION

This letter serves to confirm that Good Hope Outreach board of Directors held a meeting on the 15 May 2025 where they took a resolution that the organization will apply for Community-Sound-Broadcasting Service Licence. The Board took a resolution authorizing the Secretary of the organization Miss Ayanda Ntombixodwa Takazane to sign the Application and also to be a contact person in this regard.

Signed at Pinetown on 15 May 2025

Name

Signature

[Redacted Name]

[Redacted Signature]

[Redacted Name]

[Redacted Signature]

**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
SERVICE AND RADIO FREQUENCY SPECTRUM LICENCES**



ANNEXURES

15

**Community participation, Development and
Empowerment**



GOOD HOPE OUTREACH (DURBAN FM)

COMMUNITY PARTICIPATION, DEVELOPMENT AND EMPOWERMENT

COMMUNITY PARTICIPATION

- Good Hope Outreach (Durban FM) will provide a daily channel for Community Participation.
- Members of the community may participate by means of walk-ins to the studio, calls via the phone, send emails and SMS's, WhatsApp and other Social Media.
- Nobody will be turned away and all are treated with dignity and consideration.
- Without our Community Participation there would be no radio station.
- Participation is across language and culture barriers.
- Good Hope Outreach (Durban FM) allows the community members to tell their stories, so they may be heard, stories of hardship, but also of triumph over adversity and of victory through faith.
- Good Hope Outreach (Durban FM) will provide these opportunities also to church, Charities, organizations and businesses within the community.
- Good Hope Outreach (Durban FM) will facilitate Community Initiatives, amongst others by:
 - ❖ Stories told directly by community members via on-air engagements with presenters;
 - ❖ On-air calls to action via live reads, links and recorded inserts.
 - ❖ Social Media storytelling and calls to action.
 - ❖ Live Social Media videos; these can be shared even across the globe.
 - ❖ Actual Participation and Partnership in community events.
 - ❖ Outside broadcast at Community events.
 - ❖ Collaboration by connecting individuals and organizations with each other.
- Good Hope Outreach (Durban FM) will also donate airtime to community initiatives, charities, NPOs and churches in the community.

COMMUNITY DEVELOPMENT

- Good Hope Outreach (Durban FM) will contribute to nation building by its focus on developing the youth.
- This development will take the form of on-the-job training as interns and volunteers in all facets of the radio broadcasting business,
- Limited job opportunities will also be provided; not just at Good Hope Outreach (Durban FM) but through its link with local businesses also in the local business community.



The following areas of training will be covered:

- News, Presenter, Sound Engineering, Public Relations, Media Relations, Social Media, Video Training, Production, Script Writing and more
 - Training & education will be provided in the English and isiZulu languages
 - **Growth:** Patient contribution towards the growth of trainees is key.
 - Radio is a highly specialized media field and welcomes the input of the young.
 - The staff at Good Hope Outreach (Durban FM) will be in the training seats growing and educating trainees as they pass through.
 - To grow and educate will be a vital part of our contribution as a Community Radio Station in eThekweni Metro.
-
- **Maturity:** Many young individuals will be enabled and will reach new levels of maturity by working at Good Hope Outreach (Durban FM). The experience of the real world, on the ground training at the station is priceless.
 - **Progress:** Good Hope Outreach (Durban FM) thrives on providing many opportunities for individual development. A solid work foundation is given to all who receive training at Good Hope Outreach (Durban FM).

COMMUNITY EMPOWERMENT

- Good Hope Outreach (Durban FM) is first and foremost a youth-centred Community Radio Station.
- We believe that investment in the youth of today will produce the strong leaders for tomorrow that our country needs.
- Relevant information flows and empowers by means of this on-air platform.
- Significant information, given in an authentic way provides the community with a process to become stronger and more confident.
- The platform uses live presenters, interviews with locals, interviews with professionals in their field, inserts, recordings and cross-overs.
- Direct interaction with listeners utilises SMS, Telegram, WhatsApp, Social Media, Outside broadcasting and live call in to studio.
- Professionals, pastors, leaders presenters are able to honestly reply to queries and connect with individuals in the community.

**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
SERVICE AND RADIO FREQUENCY SPECTRUM LICENCES**



ANNEXURES

16

Good Hope Profile

GOOD HOPE OUTREACH PROFILE



ORGANIZATION DETAILS

- Name of Organization
- Registration Number
- Address
- Telephone
- Contact person
- Contact Details
- Bank Details

- > Good Hope Outreach
- > NPO
- > /
- > /
- > Cell
- > Email:
- > Bank
- > Account number
- > Branch Code
- > Account Type
- > Account Holder





ORGANIZATION BACKGROUND

Good Hope Outreach is a community based organization, which strives to empower black people mainly young people in our communities and provide people of our community with constructive information.

Good Hope Outreach was established in 2012 and was registered with the Registrar of companies as none profit organization (NPO) on December 2014. It was founded by members of the community mainly young people who were concerned about challenges that the community is faced with, and for them do something to eradicate the social ills in our communities. I

Good Hope Outreach has developed and sustained a good relationship with NGOs, CBOs, Churches, Schools, Private sectors , Government Department and the Community at large in the province of KZN.

VISION AND MISSION

MISSION

"To reach the community with contraceptive information"

VISION

Good Hope Outreach strives to contribute to a society in which all forms of poverty, child and women abuse, child pregnancy, spread of HIV/AIDS, abuse of alcohol and drugs have been eradicated and promote the ethical practice of Ubuntu, regenerating morals and making sure that young people and women in our communities are encourage, motivated, empowered and mobilized to engage in their own development physically, mentally, spiritually and economically.

ORGANIZATION OBJECTIVES

1. To have child care center for the underprivileged and vulnerable children.
2. To have rehabilitate center for drugs and alcohol abuse youth.
3. To give basic skills to the underprivileged people in our communities.
4. To give basic education to those who didn't have the opportunity to go to school.
5. To give the underprivileged people basic skills on computer.
6. To have mass campaigns fighting the crises that our community is facing.
7. To organize and run workshops, seminars and other community gatherings on education and awareness about:
 - HIV/AIDS, TB
 - DRUGS
 - ALCOHOL ABUSE
 - CHILD AND WOMEN ABUSE
 - VIOLENCE
8. To have a community radio station and community television.

ORGANIZATION PROGRAMS

Good Hope Outreach run the following programs:

1. We do mass gatherings where we pray, celebrate, do awareness.
2. We donate items to vulnerable members of our community, items like school shoes, sanitary towels, blankets, food parcels and clothes.
3. We organize workshops, seminars and trainings and
4. We visit Churches, Schools, Clinics, Drop off centers, Old age centers, Disability centers and other gatherings

In all of our programs we strives to contribute in eradicating poverty, child & woman abuse, gander based violence, spread of HIV/AIDS, TB, alcohol & drugs abuse and Teenage pregnancy.

ENCOURAGING LEARNING

As part of our programme to encourage learning in our community, we visit schools where we donate school shoes to the learners who are in need of school shoes. We went to Sijabulile primary school in the farm at Streksruit Portion where most of the children do not have proper school shoes we donated 75 pair of school shoes.



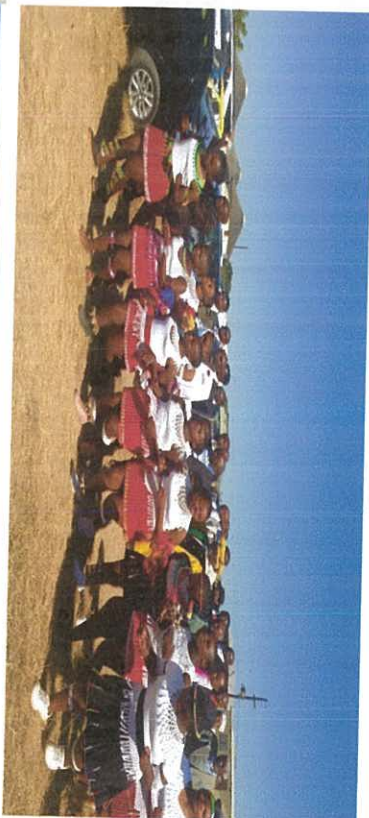
VISITING SCHOOLS

Good Hope Outreach visits primary Schools in our community where speak to children most of them who are vulnerable children. We visited Khanyisile Primary School in the farm. We donated 55 pair of school shoes to children who didn't have school shoes.



MOTIVATING YOUNG GIRLS

Good Hope Outreach works with traditional leaders where they teach young girls traditional songs and traditional dance. During these dances classes young girls are taught how to behave as a girl child and being groomed so that they become a women of a good character.



YOUTH TALK

Good Hope Outreach organizes youth to come and talk about youth issues that concern them. Issues like Education, unemployment, Entrepreneur, HIV/AIDS, unplanned pregnancies, TB, Substance abuse and gender based violence.





Good Hope Foundation gives to learners

The Good Hope outreach in partnership with the Voice of Hope FM paid a visit to the Sijabulile Primary School, a small public school situated just outside Nelspruit.

This visit came about as a result of an initiative aimed at combating poverty by providing school shoes to learners from local communities.

Voice of Hope FM made a plea to community members asking them to donate school shoes for learners. People and private companies came in numbers to join hands to ensure the success of this initiative.

Pastor Lunga stood on behalf of Voice of Hope FM with declarations of



**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
SERVICE AND RADIO FREQUENCY SPECTRUM LICENCES**



ANNEXURES

17

**Constitution
(Appendix 22 A)**

THE CONSTITUTION OF GOOD HOPE OUTREACH

THE CONSTITUTION OF

GOOD HOPE OUTREACH

Registration number:



THE CONSTITUTION OF GOOD HOPE OUTREACH

ARTICLE 1

NAME:

1. The name of the organization is GOOD HOPE OUTREACH
2. The name of the organization in the other official language of Republic is NON
3. The shortened form of the name of the organization is GHO

ARTICLE 2

BODY CORPORATE:

1. Exist in its own right, separately from its members.
2. Continue to exist even when its membership changes and there are different office bearers.
3. Be able to own property and other possessions.
4. Be able to sue and be sued in its own name.

ARTICLE 3

THE PURPOSE:

The organization's purposes are:

1. To reach the community with contractive information.
2. To take care for orphans and vulnerable children in our communities.
3. To give hope to the hopeless people in our communities.
4. To see that the underprivileged people in our communities are being empowered, mobilized to engage in their own development.
5. To contribute to a society in ensuring that all forms of poverty, child and women abuse, child pregnancy, spread of HIV/AIDS, abuse of alcohol and drugs have been eradicated.
6. To regenerate morals by encouraging values of *ubuntu*

Registration number: [REDACTED]



THE CONSTITUTION OF GOOD HOPE OUTREACH

ARTICLE 4

OBJECTIVES:

The organization objectives are:

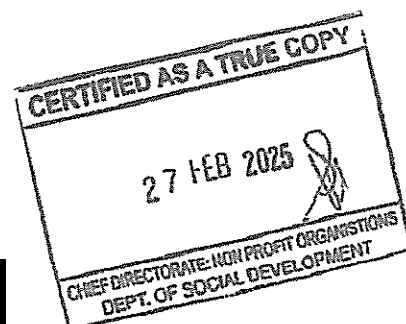
1. To have child care centers for the orphans and vulnerable children in our communities.
2. To have rehabilitate centers.
3. To give basic skills to the underprivileged people in our communities.
4. To provide food parcels to those households who do not have food for the day
5. To have mass campaigns fighting the crises that our community is facing such as HIV & AIDS, drugs and alcohol abuse, child & women abuse and poverty.
6. To have community media:
 - 6.1 Community Newspaper.
 - 6.2 Community Radio
 - 6.3 Community T.V.

ARTICLE 5

INCOME AND PROPERTY:

1. The organization will keep a record of everything it owns.
2. The organization may not give any of its money or property to its members of office bearers. The only time it can do this is when it pays for the work that a member or office bearers has done for the organization. The payment must be a reasonable amount for the work that has been done.
3. A member of the organization can only get money back from the organization for expenses that she or he has paid for or on behalf of the organization.
4. Member or office bearers of the organization do not have rights over things that belong to the organization.

Registration number: 



THE CONSTITUTION OF GOOD HOPE OUTREACH

ARTICLE 6

MEMBERSHIP AND GENERAL MEETINGS:

1. If a person wants to become a member of the organization, she or he will ask the organization's management committee. The management committee has the right to say no.
2. Any person may become a member of the organization, who meets the criteria for membership. Criteria for Membership:
 - 2.1. Must be a bona fide member of the community having moral Standards of *ubuntu*.
 - 2.2. Provide positive proof of identification.
 - 2.3. A yearly membership fee, and
 - 2.4. Consent to agree with the objectives, vision and code of conduct Of the organization.
3. Application for membership shall be in writing, each application shall include, in addition to such relevant information as the board may require to be subscribed by the applicant, in which the applicant accepts and agrees to comply with the organization's code of conduct and constitution.
4. Former member desiring to be re-stated shall present the regular application form, indicating thereon that the application is for re-instatement and the application shall be processed in the normal manner. In the interest of voluntary termination, the cause for which were terminated must be rectified.

5. TERMINATION OF MEMBERSHIP:

- 5.1 by giving a written notice of such intentions to the board of Directors subject to acceptance.
- 5.2 By action of the board of directors who shall have power over those present, to suspend a member who has acted against the code of conduct of the organization.
- 5.3 By action of the annual general meeting who shall endorse the decision of the board of directors to suspend such member, such action shall constitute termination of membership.



6. APPEAL PROCEDURE:

- 6.1. Should a member feel that the decision to terminate the membership or not accept his/her membership has been unfair, the member should complete the appeal form.
- 6.2. The member must lodge the appeal with the organization management within seven (7) working days of becoming aware of the decision.

Registration number:



THE CONSTITUTION OF GOOD HOPE OUTREACH

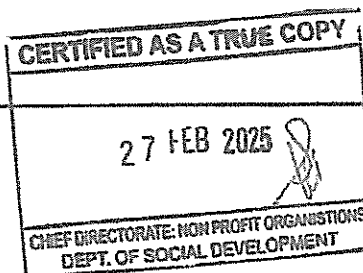
- 6.3. The appeal hearing must be held within seven (7) seven days of the appeal being lodged.
 - 6.4. The management must ensure that a Chairperson is arrange to conduct the appeal hearing. Such Chairperson must be sourced from the trained bar of superiors and must not have been involved in the process prior to the decision being made or party to making the decision.
7. Members of the organization must attend its annual general meetings. At the annual general meeting members exercise their right to determine the policy of the organization.

ARTICLE 7

MANAGEMENT:

1. A management committee (Board Members) will oversee management the organization. The management committee (Board Members) will be made up of not less than Three (3) members. They are the office bearers of the organization.
2. Office bearers will serve for five (5) years without remuneration, but they can stand for re-election for another term in office after that, they can stand for re-election into office again and again. This is so long as their services are needed and they are ready to give their services.
3. The office bearers will elect from its midst the Chairperson, Secretary and Treasurer.
4. The office bearers will appoint the CEO / manager.
5. The CEO/ Manager will manage the day to day running of the project/program.
6. The management committee will meet at least once in three months. 51% of members need to be at the meeting to make decisions that are allowed to be carried forward. This constitutes quorum.
7. Minutes will be taken at every meeting to record the management committee's decisions. The minutes of each meeting will be given to management committee members at least two weeks before the next meeting. The minutes shall be confirmed as a true record of proceedings, by the next meeting of the management committee, and shall thereafter be signed by the chairperson.
8. The organization has the right to form sub-committees. The decisions that sub-committees take must be given to the management committee. The management committee must decide whether to agree to them or not at its next meeting. This meeting should take place soon after the sub-committee's meeting.

Registration number: [REDACTED]



THE CONSTITUTION OF GOOD HOPE OUTREACH

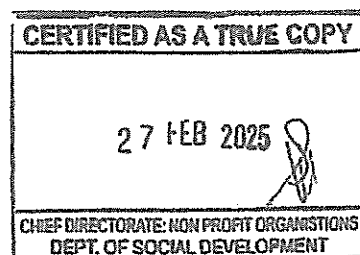
9. All member of the organization has to abide by decisions that are taken by the management committee.
10. If a member of the management committee does not attend three management committee meetings in a row, without having applied for and obtaining leave of absence from the management committee, then the management committee will find a new member to take that person's place.

ARTICLE 8

POWERS OF THE ORGANISATION:

1. The management committee has the power and authority to raise funds or to invite and receive contributions.
2. The management committee does, however, have the power to buy, hire or exchange for any property that it needs to achieve its objectives.
3. The management committee has the right to make by-laws for proper management, including procedure for application, approval and termination of membership.
4. Organizations will decide on the powers and functions of office bears.
5. The management committee has the power to remunerate any person or persons in cash for services rendered its formation or in the development of its business.
6. Organization can make donations solely for the purpose of promoting the business or operations of any other organization having the same or similar objects as the organization.
7. Organization has the right to pay gratuities and pensions and establish pension schemes and other incentive schemes in respect of its officers and employees.

Registration number: [REDACTED]



THE CONSTITUTION OF GOOD HOPE OUTREACH

ARTICLE 9

MEETINGS AND PROCEDURES OF THE COMMITTEE:

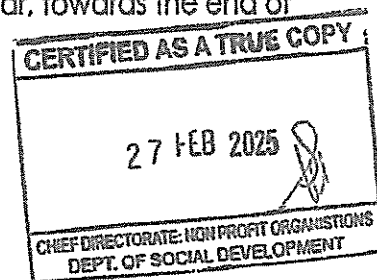
1. The management committee must hold at least two ordinary meeting each year.
2. The chairperson, or two members of the committee, can call a special meeting if they want to. But they must let the other management committee members know the date of the proposed meeting not less than 21 days before it is due to take place. They must also tell other members of the committee which issues will be discussed at the meeting. If, however one of the matters to be discussed is to appoint a new management committee member, then those calling the meeting must give the other committee members not less than 30 days' notice.
3. The chairperson shall act as the chairperson of the management committee. If the chairperson does not attend a meeting, then members of the committee who are present choose which one of them will chair that meeting. This must be done before the meeting starts.
4. There shall be a quorum whenever such a meeting is held.
5. When necessary, the management committee will vote on issues. If the votes are equal on an issue, then the chairperson has either a second or deciding vote.
6. Minutes of all meetings must be kept safely and always be on hand for members to consult.
7. If the management committee thinks it is necessary, they can decide to set up one or more sub-committee. It may decide to do this to get some work done quickly. Or it may want a sub-committee to do inquire, for example. There must be at least three people on a sub-committee.
8. The sub-committee must report back to the management committee on its activities. It should do this regularly.

ARTICLE 10

ANNUAL GENERAL MEETINGS:

1. The annual general meeting must be held once every year, towards the end of the organization's financial year.

Registration number: [REDACTED]



THE CONSTITUTION OF GOOD HOPE OUTREACH

2. The organization should deal with the following business, amongst other, at its annual general meeting:

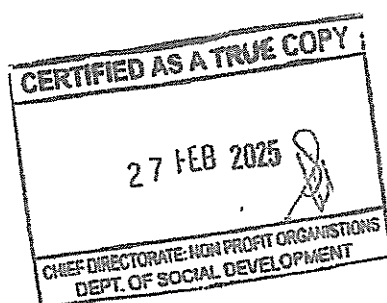
- 2.1 Agree to the items to be discussed on the agenda.
- 2.2 Write down who is there and who has sent apologies for not attend.
- 2.3 Read and confirm the previous meeting's minutes with matters arising.
- 2.4 Chairperson's report.
- 2.5 Treasurer's report.
- 2.6 Changes to the constitution that members may want to make.
- 2.7 Elect new office bearers.
- 2.8 Appointment of an accounting officer.
- 2.9 Adoption of the annual financial report.
- 2.10 General.
- 2.11 Close the meeting.

3. 51% of the members need to be at the meeting to make decisions that are allowed to be carried forward. This constitutes a quorum.

4. Only registered members of the organization are allowed to attend the annual general meetings of the organization.

5. ORDINARY MEETINGS:

- 5.1 The organization will hold at least two ordinary meetings each year.
- 5.2 These ordinary meetings shall be attended by all members of the community.
- 5.3 In these ordinary meetings the organization will report back to the community about the projects they are doing in community.
- 5.4 The community will have the opportunity in these ordinary meetings to have an input in the organization projects and put through their suggestions on how to run these projects.



Registration number: [REDACTED]

THE CONSTITUTION OF GOOD HOPE OUTREACH

- 5.5 The suggestions from these ordinary meetings shall be taken very serious by the organization as they are going to help the organization to do what the community wants.

ARTICLE 11

FINANCE:

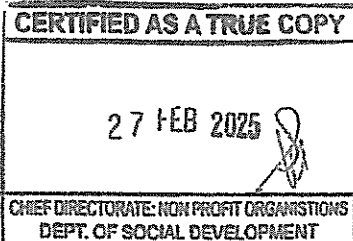
1. An accounting officer shall be appointed at the annual general meeting. His or her duty is to audit and check on the finances of the organization.
2. The treasurer's job is to control the day to day finances of the organization. The treasurer shall arrange for all funds to be put into a bank account in the name of the organization. The treasurer must also keep proper records of all the finances.
3. Whenever funds are taken out of the bank account, the Chairperson or CEO of the organization must sign the withdrawal or cheque.
4. The financial year of the organization ends on 28 February
5. The organization's accounting records and reports must be ready to be handed to anyone who may need them, within six months after the financial year end.
6. If the organization has funds that can be invested, the funds may only be invested with registered financial institutions.

ARTICLE 12

CHANGES TO THE CONSTITUTION:

1. The constitution can be changed by a resolution. The resolution has to be agreed upon and passed by more than half of the members who are at the annual general meeting or special general meeting. Members must vote at this meeting to change the constitution.
2. More than half of the members shall be present at a meeting before a decision to change the constitution is taken. Any annual general meeting may vote upon such a notion.

Registration number: [REDACTED]



THE CONSTITUTION OF GOOD HOPE OUTREACH

3. A written notice must go out not less than fourteen (14) days before the meeting at which the changes to the constitution are going to be proposed. The notice must indicate the proposed changes to the constitution that will be discussed at the meeting.
4. No amendment may be made which would have the effect of making the organization cease to exist.

ARTICLE 13

DISSOLUTION / WINDING-UP:

1. The organization may close down if a least more than half of the members present and voting at a meeting convened for the purpose of considering such matter, are in favour of closing down
2. When the organization close down it has to pay off all its debts. After doing this, if there is property or money left over it should not be paid or given to members of organization. It should be given in some way to another nonprofit organization that has similar objectives. The organization's general meeting can decide what organization this should be.

ARTICLE 14

ADOPTION OF THE CONSTITUTION:

1. We, the undersigned, hereby certify that the above Constitution was amended, approved and accepted by members of the organization at a special meeting convened for that purpose, as the CONSTITUTION OF GOOD HOPE OUTREACH.
2. Signed at Nagina on 20th September 2024

3. NAMES:

3.1

[REDACTED]

3.2

[REDACTED]

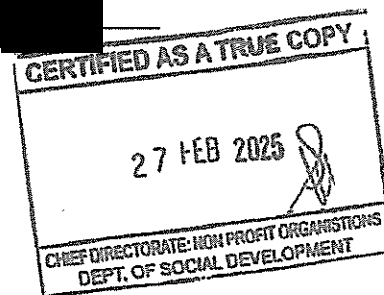
SIGNATURE

[REDACTED]

[REDACTED]

Registration number:

[REDACTED]



**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
SERVICE AND RADIO FREQUENCY SPECTRUM LICENCES**



ANNEXURES

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**CVs of Board and Management
(Appendix 22 B)**

CULUM VITUE OF**PERSONAL DETAILS**

Names : [REDACTED]
Surname : [REDACTED]
Identity Number : [REDACTED]
Residential Address : 2857 Phephethwa Road
Kwandengeza
Durban
3610
Gender : Female
Nationality : South African
Driver's License : Code 10
Criminal Record : None
Email : [REDACTED]
Contact Number : [REDACTED]

EDUCATION QUALIFICATION

Highest Grade : Grade 12
Last School Attended : Warburton Combined School
Year Obtain : 2014

TERTIARY QUALIFICATION

Name of Institution : Jeppe College
Qualifications : Journalism and Media Studies
Year Obtain : 2016
Name of Institution : ICollege
Qualification : Human Resources

Year Obtain : 2018
Name of Institution : Nemisa
Qualification : Radio Production
Year Obtain : 2023

WORK EXPERIENCE

Name : Voice of Hope FM
Department : Receptionist
Duration : 2019-2021

DUTIES

- Welcoming guests
- Ensure that workers complete the attended register to sign in and out
- Ensure that workers have the right equipment
- Help planning events

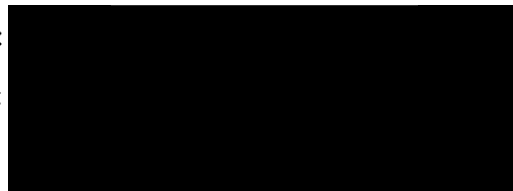
Name : Imbalenhle Panel beaters
Department : Director
Duration : Currently

DUTIES

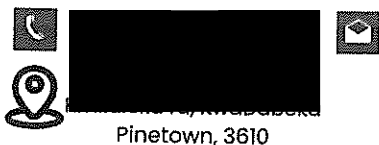
- Preparing and filling documents
- Ensure that I maintain all records
- Sourcing work
- Managing the company

REFERENCES

Contact Person :
Position :
Contact Number :



General Worker



EDUCATION

National Senior Certificate

BUHLEBEMFUNDO SECOUNDARY SCHOOL

2010 - 2015

EXPERTISE

- Management Skills
- Customer Service
- Computer Skills
- Communication Skills
- Excellent Teamwork

LANGUAGE

- English
- IsiZulu
- IsiXhosa

PROFILE

Dedicated and hardworking professional with a passion for tackling challenges head-on. I thrive in high-pressure environments, consistently delivering quality results. With a disciplined approach to every task, I am committed to excellence and personal growth. I actively seek opportunities to enhance my skills and expertise, ensuring I contribute effectively to any team or project. My strong work ethic and determination drive me to achieve success in all endeavors.

WORK EXPERIENCE

SPUR - GRAND CANYON(SANDY'S CENTRE

01/2018 - 12/2020

Waitress

- Customer Service: Greet and seat customers, provide menus, and take orders.
- Order Management: Accurately relay orders to the kitchen and ensure timely delivery.
- Food and Beverage Knowledge: Familiarize with the menu, including specials and ingredients.
- Table Maintenance: Check on customers regularly, refill drinks, and clear tables as needed.
- Payment Processing: Present bills, handle cash and card transactions, and process payments.
- Problem Solving: Address customer complaints and resolve issues efficiently.
- Cleanliness: Maintain a clean and organized workspace, including dining areas and utensils.
- Collaboration: Work closely with kitchen staff and other waitstaff to ensure smooth operations.
- Upselling: Suggest additional items or specials to enhance the dining experience.
- Adherence to Policies: Follow health and safety regulations, including food handling and hygiene standards.

CCI- MYOB CAMPAIGN

senior associate agent

04/2022 - 02/2023

- Customer Support: Handle inbound and outbound calls to assist customers with inquiries and issues.
- Issue Resolution: Diagnose and troubleshoot customer problems, providing appropriate solutions.
- Information Management: Update customer records and maintain accurate data in the system.
- Product Knowledge: Stay informed about products and services to answer questions effectively.
- Script Adherence: Follow company scripts and guidelines for consistent communication.
- Escalation: Identify complex issues and escalate them to the appropriate department or supervisor.

REFERENCES



CURRICULUM VITAE OF

Profile

- A compassionate and dedicated health care Assistant with seven years of experience in providing excellent care for patients.
- Possesses strong communication skills, positive attitude and a genuine interest in helping others.
- Comfortable working in a fast-paced environment and able to adapt to changing situations.
- Passionate about providing high-quality care to patients with a range of needs.

Particulars

- ID Number: [REDACTED]
- Nationality: [REDACTED]
- Home language: IsiZulu
- Employment status: Employed
- Marital status: Single
- Gender: Female
- Health: Excellent
- Criminal: offence None
- Residential address [REDACTED]

Interest

- Reading
- Socializing and Church fellowship

EDUCATION AND QUALIFICATIONS**High School and Education**

- Name of school: Laphaphe High School
- Highest grade passed: National Senior (2002)

OTHER QUALIFICATIONS

- **Name of Institution** – Savanna College
- **Qualification Obtained** – BLS Certificate
First Aid Certificate
- **Year Obtained:** December 2013

EXPERIENCE AND REFERENCE

Name of company: Homely Senior Living
Years' Experience: 7 years

Details Contacts:

:

KEY SKILLS

- Experience in providing personal care and assistance to patient.
- Knowledge of medical terminology and procedures.
- Excellent communication skills, both verbal and written.
- Ability to work well as part of a team and under pressure.
- Strong attention to ability to follow instructions.
- Ability to maintain patient confidentiality and dignity.
- Proficient in using medical equipment and technology.

CURRICULUM VITAE OF**PERSONAL DETAILS**

Surname : [REDACTED]
First Name : [REDACTED]
Identity Number : [REDACTED]
Postal Address : [REDACTED]
Masakhane Road
4066
Residential Address : [REDACTED]
4066
Gender : Female
Home Language : Zulu
Nationality : South Africa
Marital Status : Married
Health : Excellent
Driver's License : Code 10
Criminal Offences : None

EDUCATIONAL BACKGROUND

Secondary School : Skhethuxolo high school
Standard Attained : Matriculation
Subject Passed : Zulu, English, Accounting, Biology, Geography & Mathematics

Skills : Honest; Self-motivated

TERTIARY QUALIFICATION

Name of Institution : KZN Computer College

Name of Course : Pastel Accounting

Year : 2001

EMPLOYMENT HISTORY

Name of Company : Metrorail (Prasa)

Position Held : Train Control Officer

Duties : Control the movement of trains

REFERENCES

Name of person

:

Contact Number

:

CURRICULUM VITE

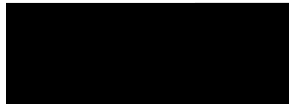
OF



CONTACT DETAILS

RESIDENTIAL ADDRESS

:



3604

POSTAL ADDRESS

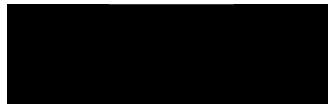
:



3604

EMAIL ADDRESS

:



CONTACT NUMBER

:



PERSONAL DETAILS

| | | |
|-------------------|---|---------------|
| TITLE | : | [REDACTED] |
| SURNAME | : | [REDACTED] |
| FIRST NAME | : | [REDACTED] |
| DATE OF BIRTH | : | [REDACTED] |
| ID NUMBER | : | [REDACTED] |
| CITIZENSHIP | : | South African |
| GENDER | : | Male |
| MARITAL STATUS | : | Married |
| CRIMINAL OFFENCES | : | None |
| STATE OF HEALTH | : | Excellent |
| HOME LANGUAGE | : | Zulu |
| OTHER LANGUAGE | : | English |
| DRIVERS LICENSE | : | Code 08 |

PERSONAL PROFILE

Mature, self disciplined, loyal, faithfully, innovative, serious and purposeful, people oriented, practical, enthusiastic, co-operative, responsible, hard-worker, idealistic, outspoken, influential, expressive, warm and friendly, leadership qualities and love to work in the community with the community,

PROFESSIONAL QUALIFICATION

| DIPLOMA / CERTIFICATE | | INSITUTION |
|--------------------------|---|--------------------------|
| HIGHEST GRADE | : | Grade 12 |
| DIPLOMA IN MINISTRY | : | All Africa Bible College |
| CERTIFICATE IN | | |
| SALES & MARKETING | : | ABC Ulwazi |
| IN BASIC COMPUTER SKILLS | : | PC Training College |

EMPLOYMENT HISTORY

| | | |
|----------|---|--|
| COMPANY | : | Voice of Hope FM |
| POSITION | : | Station Manager |
| PERIOD | : | Current |
| CONTACT | : |  |
| COMPANY | : | Divine Touch Community Radio |
| POSITION | : | Station Manager |
| PERIOD | : | Two years |
| CONTACT | : |  |
| COMPANY | : | The Care King |
| POSITION | : | Sales Executive |

PERIOD : Four years

CONTACT :

COMPANY : Highway Radio

POSITION : Station Manager

PERIOD : Five years

CONTACT :

COMPANY : Massage of Life Ministries

POSITION : Founder, Lead Pastor

PERIOD : Five years

CONTACT :

COMPANY : Hillcrest High School

POSITION : Assistant Teacher

PERIOD : One year

CONTACT :

COMPANY : Imana Foods

POSITION : Stock Controller

PERIOD : Three years

CONTACT :

CURRICULUM VITAE

OF [REDACTED]

PERSONAL DETAILS:

SIRNAME : [REDACTED]
 FULL NAMES : [REDACTED]
 DATE OF BIRTH : [REDACTED]
 ID NO : [REDACTED]
 GENDER : FEMALE
 NATIONALITY : SOUTH AFRICAN
 PHYSICAL ADDRESS : [REDACTED]
 4092

EMAIL : [REDACTED]
 CELL : [REDACTED]
 HOBBIES : [REDACTED]

EDUCATIONAL QUALIFICATION

HIGH STANDARD PASSED : GRADE 12
 SCHOOL : PHAKATHWAYO SECONDARY SCHOOL
 SUBJECTS : PHYSICAL SCIENCE, LIFE SCIENCE, AGRICULTURAL
 SCIENCE, LO, PURE MATHS, ENGLISH & ISIZULU
 TERTIAL : LINK CAMPAS
 RTW ACCADEMY
 SKILLS ACCADEMY

OTHER QUALIFICATION

- CASHIER CERTIFICATE
- MACHENDISING AND RETAIL AND SUPERVISING
- COMPUTER SKILL
- QUALIFIED BARISTA
- PUBLIC MANAGEMENT

WORK EXPERIENCE

COMPANY : AQ
 POSSITION : OFFICE ADMIN
 PERIOD : 6 MONTHS
 COMPANY : AVBOB
 POSITION : OFFICE ADMIN
 PEROD : 6 MONTHS
 COMPANY : SCOOP ICE CREAM

COMPANY : SCIENCE OF COFFEE
POSITION : BARISTA
PERIOD : 8 MONTHS

COMPANY : TSHELEKA FINANCE
POSSITION : PITCH
PERIOD : 3 MONTHS

MOTIVATION


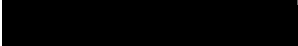
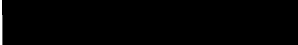



- FORCUS, GOAL DRIVEN AND A VERY OBSERVANT ATTENTIVE WORKER

CURRICULUM VITAE

OF



PERSONAL DETAILS

| | | |
|------------------|---|--|
| SURNAME | : |  |
| FIRST NAMES | : |  |
| DATE OF BIRTH | : |  |
| ID NUMBER | : |  |
| PHYSICAL ADDRESS | : |  |
| CONTACT NUMBER | : |  |
| GENDER | : | |
| MARITAL STATUS | : | <i>SINGLE</i> |
| NATIONALITY | : | <i>SOUTH AFRICAN</i> |
| HOME LANGUAGE | : | <i>ISIZULU</i> |
| OTHER LANGUAGE | : | <i>ENGLISH (speak, read &write)</i> |
| HEALTH | : | <i>EXCELLENT</i> |
| CRIMINAL RECORDS | : | <i>NONE</i> |
| HOBBIES | : | <i>WATCHING TV & READING MAGAZINES</i> |

EDUCATIONAL QUALIFICATIONS

| | |
|----------------------|---|
| HIGH STANDARD PASSED | <i>GRADE 11</i> |
| NAME OF SCHOOL | <i>EZITHABENI HIGH SCHOOL</i> |
| YEAR | <i>1997</i> |
| SUBJECTS | <i>ISIZULU ENGLISH AFRIKAANSE HISTORY GEOGRAPHY AGRICULTURE</i> |

| |
|----------------------|
| OTHER QUALIFICATIONS |
|----------------------|

1st QUALIFICATION HELD *GRAPHIC DESIGN*

PROGRAMMES *FREEHAND MX
PHOTOSHOP
ILLUSTRATION
WEB DESIGN*

INSTITUTION *FG DESIGNS*
DURATION *6 MONTHS*
YEAR *1999*

REFERENCE

NAME *HAMILTON KUBASHE*
POSITION 
CONTACT 

2ND QUALIFICATION HELD *SOUND ENGINEER*

PROGRAMMER *CUBASE VST 32
LOGIC PLATINUM
REASON
MASTERING SOFTWARE*

INSTITUTION *DITEMO MUSIC*
DURATION *2 YEARS*
YEAR *2000-2001*

3RD QUALIFICATION HELD *VIDEO EDITING*

PROGRAMMER *FINAL CUT PRO
ADOBE AFTER EFFECTS
CINEMA 4D
ADOBE PREMIER PRO*

INSTITUTION *iStore (GATEWAY)*
DURATION *6 MONTHS*
YEAR *2008*

WORK EXPERIENCE

| | |
|----------|-----------------------------|
| COMPANY | NU-LOGIC SYSTEM |
| POSITION | APPLE MACINTOSH |
| YEAR | COMPUTER TECHNICIAN 2001 |

| | |
|----------|--------------------------------|
| COMPANY | DOWN TOWN STUDIOS (JHB) |
| POSITION | SOUND ENGINEER (PART TIME JOB) |
| YEAR | 2003 |

| | |
|----------|------------------------------|
| COMPANY | FG DESIGNS |
| POSITION | GRAPHIC DESIGNER (FULL TIME) |
| YEAR | 2003- 2005 |

Reference:

| | |
|----------|------------------|
| NAME | HAMILTON KUBASHE |
| POSITION | DIRECTOR |
| CONTACT | 082 523 3728 |

| | |
|----------|--------------------|
| COMPANY | SOUND IF X STUDIOS |
| POSITION | MUSIC PRODUCER |
| YEAR | 2010 |

| | |
|----------|-----------------|
| COMPANY | SABC CHANEL 405 |
| POSITION | ANIMATION |
| YEAR | 2020 |

| | |
|----------|------------------------------|
| COMPANY | STAINED GLASS (UZALO) SABC 1 |
| POSITION | VISUAL EFFECTS |
| YEAR | 2023 TILL NOW |

| | |
|----------|----------------------------|
| COMPANY | VODACOM & SUPERBALIST |
| POSITION | CREATING ADVERTS ANIMATION |
| YEAR | 2024 |

| | |
|----------|-------------------------|
| COMPANY | THE INKKASI EXPERIENCE |
| POSITION | 3D MODELING & ANIMATION |
| YEAR | 2023 - 2024 |

CURRICULUM VITAE OF

Cell No

Objective

- Seeking Job

Profile

- Leadership skill, Decision making, Time management, Conflict resolution and ability to work under pressure.
- Communication skills, Verbal communication, Listening, Data entry, Informing, Customer focus, attention to detail, Professional and able to multitask
- People orientated, Willingness to learn and ability to work with the team and making sure the Goal is achieved

Particulars

- Date of birth: 14 May 1991 (ID document attached)
- Nationality: South African
- Languages: IsiZulu, English
- Employment status: Unemployed
- Availability: Immediately
- Marital status: Single
- Gender: Male
- Health: Excellent
- Criminal: offence None
- Residential address:

1200

Interest

- Reading
- Socializing and Church fellowship

EDUCATION AND QUALIFICATIONS**High School and Education**

- Name of school: Thornwood Secondary school
- Highest grade passed Grade: 12(2008)
Subjects passed: IsiZulu Home language, English 1st additional language, Mathematical Literacy, History, Geography, Economics, Dramatic arts, Life Orientation

OTHER QUALIFICATIONS

- **Name of Institution** – Hi Tech Computer training Centre
- Qualification Obtained – Certificate in Computer
- **Name of Institution** – Nedbank
- Qualification obtained – Fica Compliant, FAIS, NCA, Code of banking practice, Money Laundering

EXPERIENCE AND REFERENCE

Name of company: Nedbank

Position: BDO (Business Development Officer)

Duties: Validate Clients Details

- Do upfront checks
- Go out to Canvass, Search for new Clients, Setting appointments with Companies
- Doing marketing on in store credit facility

Duration: April 2019 – October 2012

- Reason for leaving (Resigned due to studies)
- To contact: Sindeka Radebe
- Relationship: Supervisor
- Contact: [REDACTED]

Name of Company: Boxer Superstores

Position: Assistant manager

- Assisting manager in Organising, planning and implementing strategy
- Coordinating day-to-day Operations
- Ensuring that company guidelines are followed
- Creating reports, Analysing, and presenting data
- Setting up schedules
- Ensure Customer, Employee satisfaction. Managing customer complaints and resolving their issues
- Ensure Goals, Objectives are met
- Handled phone calls. making follow up on outstating orders
- On Closing ensured that the store is ready for the next trading day

Duration: June 2020 – 2023

Reason for leaving: Job Ended

To Contact: Sapholuhle Qwana

Relationship: Manager

Name of Company: Icebolethu Funerals

Position: Fleet centre Coordinator

- Duties – Schedule Fleet maintenance and repairs
- Maintain database of All vehicles and drivers
- Checking and tracking of all vehicle movements
- Compiling detailed report of car movements

Position: Call centre Inbound Consultant

- Answering incoming phone calls
- Verifying
- Providing information and Product knowledge
- Doing Quality assurance

Duration: May 2016 – October 2019

To Contact: Lungelo Mdlalose

Relationship: Supervisor

Contact no:



**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
SERVICE AND RADIO FREQUENCY SPECTRUM LICENCES**



ANNEXURES

19

**Disclose of interest
(Appendix 22 C)**



BOARD DECLARATION

1. We, the undersigned declare that:

- 1.1 No board members have any interest in the programming or finances of the station.
- 1.2 There are no family members or next of kin in the governance structure in compliance with clause 5 (2) of the Community Broadcasting Services Regulation of 22 March 2019²;
- 1.3 There is no member of the governance structure who is a political office bearer to any political organisation or alliance thereof in compliance with clause 9 (1) of the Community Broadcasting Services Regulations;
- 1.4 None of the members of the governance structure are members or serve in a governance structure of any other sound or broadcasting television services; and
- 1.5 No Board of Directors/Trustees occupy a dual role with regards to being members of the Board, Trustees, Managers and simultaneously being presenters at the radio station in compliance with Regulation 14 (A) of the Amended Standard Terms and Conditions for Class Licences 2021³.
- 1.6 All members of the governance structure reside within the coverage area in compliance with Regulation 12 (2) (g) of the Community Broadcasting Services Regulations.

² Published in *Government Gazette* No. 42323, on 22 March 2019

³ Published in *Government Gazette* No. 44328, on 25 March 2021

2. Details of Board of Directors/Trustees

| | Full Name | Designation | Signature |
|-----|------------|-------------|------------|
| 1. | [REDACTED] | [REDACTED] | [REDACTED] |
| 2. | [REDACTED] | [REDACTED] | [REDACTED] |
| 3. | [REDACTED] | [REDACTED] | [REDACTED] |
| 4. | [REDACTED] | [REDACTED] | [REDACTED] |
| 5. | | | |
| 6. | | | |
| 7. | | | |
| 8. | | | |
| 9. | | | |
| 10. | | | |

3. Declaration

I declare that the information disclosed in this form is correct and reflective of the current state of affairs at the radio station as at the 15 day of MAY 2025.

[REDACTED]

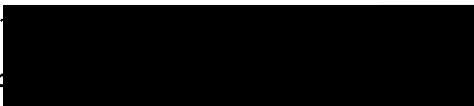
Signature of the Chairperson

Date: 15/05/2025

Place: Durban

4. Commissioner of Oath

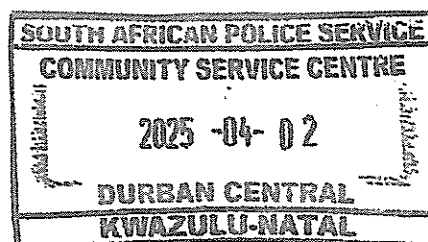

Commissioner of Oath /Justice of the Peace

Full first names and surname: _____
(Block letters)


(Block letters)

Designation (rank): Police Officer

Ex Officio, Republic of South Africa.

Date: 04/02/2025Place: Durban**MANAGEMENT DECLARATION****1. We, the undersigned declare that:**

- 1.1 There is no member of the management team who is a political office bearer or aligned to any political organisation or alliance thereof in compliance with clause 9 (1) of the Community Broadcasting Services Regulations; and
- 1.2 No members of the Station Management occupy a dual role with regard to being Managers and simultaneously being presenters at the radio station in compliance with Regulation 14 (A) of the Amended Standard Terms and Conditions for Class Licences.

2. Details of Management

| | Full Name | Designation | Signature |
|----|------------|-------------|------------|
| 1. | [REDACTED] | [REDACTED] | [REDACTED] |
| 2. | [REDACTED] | [REDACTED] | [REDACTED] |
| 3. | [REDACTED] | [REDACTED] | [REDACTED] |
| 4. | [REDACTED] | [REDACTED] | [REDACTED] |
| 5. | | | |
| 6. | | | |
| 7. | | | |

3. I declare that the information disclosed in this form is correct and reflective of the current state of affairs at the radio station. I hereby certify that the information as at the 15 day of May 2025, is true, complete and correct to the best of my knowledge.

[REDACTED]
Signature of Station Manager

Date:

15/05/2025

Place:

Durban

4. Commissioner of Oath

Commissioner of Oath /Justice of the Peace

Full first names and surname:  (Block letters)

Designation (rank): Police Officer

Ex Officio, Republic of South Africa.

Date: 04 / 02 / 2025

Place: Durban



**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
SERVICE AND RADIO FREQUENCY SPECTRUM LICENCES**



ANNEXURES

20

**Tax Clearance Certificate
(Appendix 22 F)**



INCOME TAX

Notice of Registration

Enquiries should be addressed to SARS

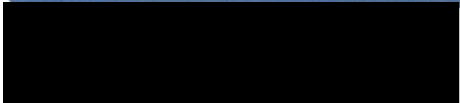
Contact Detail

SARS
Alberton
1528

0800 00 7277
Website: www.sars.gov.za



Details



Always quote this reference number when contacting SARS



Dear Taxpayer

NOTICE OF REGISTRATION

The South African Revenue Service (SARS) confirms registration of the following taxpayer:

Registered name: [Redacted]
Taxpayer registration number: [Redacted]
Taxpayer reference number: [Redacted]
Date of Registration: [Redacted]

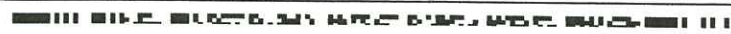
Your tax obligation

Kindly notify SARS of any change to your registered particulars within 21 business days of such change.

Should you have any queries please call the SARS Contact Centre on 0800 00 7277. Remember to have your taxpayer reference number at hand when you call to enable us to assist you promptly.

Sincerely

ISSUED ON BEHALF OF THE COMMISSIONER OF THE SOUTH AFRICAN REVENUE SERVICE



**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
SERVICE AND RADIO FREQUENCY SPECTRUM LICENCES**



ANNEXURES

21

**Demand, Needs and Supports
(Appendix 22 G)**



DEMAND, NEED & SUPPORT

DEMAND

Good Hope Outreach came to existence in our community when there is a huge need and demand for the project like this, as we all know that in our community we are faced with a lot of challenges eg; poverty, child and women abuse, child pregnancy, spread of HIV & AIDS, abuse of alcohol and drugs especially among young people and crimes that are happening day in and day out in our community. There is a huge need to regenerate morals of Ubuntu which looks like it has lost.

Good Hope Outreach's vision is to contribute in eradicating all social ills in our community and to promote the ethical practice of Ubuntu, regenerating morals by emphasizing Godly principles through our programs and making sure that young people and women in our communities are encouraged, motivated, empowered and mobilized to be engaged in their own development physically, mentally, spiritually and economically.

Good Hope Outreach believes that there is a demand in our community to address the social ills that are destroying our community because these challenges are the worry for all members of the community old, young, man, women, rich or poor which makes it a demand for all members of the community to play a role in fighting these challenges.

NEED

Good Hope Outreach together with the community believes that there is a huge need for a community radio in this area that will focus on eradicating all these social ills. Good Hope Outreach is going to be the radio station that people were waiting for a long time, the radio station that will encourage, motivate, empower and mobilize all members of the community to be engaged in fight to eradicate the social ills. As we all know that people in our communities there are what they hear, what they see and what they read. This is the reason why there is a need for the radio station with the mission to reach the members of the community with contractive information that is the mission of Good Hope Outreach.

OTHER COMMUNITY RADIO STATIONS

At Ethekwini District we have six community radio stations which are active and on-air. All these radio stations are more of entertainment radio stations. Good Hope Outreach (Durban FM) is going to be the only community radio in our District which will focus on reaching the community with contractive information; it is going to be the only community radio that will be preaching the message of regenerating morals among members of the community by emphasizing Godly principles and values. Good Hope Outreach is going to be different from other community radio in our District because it will be more of an informative radio.



SUPPORT

Good Hope Outreach has enjoyed a great support from the members of the community since we started working with the community as we contribute in making a difference in our community with the program that we are running in the community with the motto that says “*Yenza umehluko endaweni yakho*” which means make a difference in your area” where we are giving school shoes and clothes to the underprivileged children in the community. The majority of members of our community as supporting Good hope Outreach we supported by members of different organisations, different churches and different denominations. Good Hope Outreach held a community meeting where we were supported by members of the community who were representing more than 65 different churches and organisations we have attached attendance register for that community meeting which was held at Silobela Community Hall. We have also attached signatures of support the general members of our community who are in support of Good Hope Outreach Radio Station.

FINANCIAL SUPPORT

Good Hope Outreach has companies, organizations, churches and individuals who has pledged their financial support to Good Hope Outreach radio station. Good Hope Outreach has more than 46 Pastors from different churches who has pledged their financial support by buying preaching time on the radio we have attached the names and churches of those Pastors who are waiting to buy the preach slot in our radio.

**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
SERVICE AND RADIO FREQUENCY SPECTRUM LICENCES**



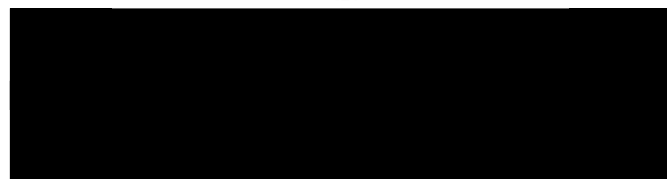
ANNEXURES

22

**Project Reporting
(Appendix 22 H)**



Good Hope Outreach



PROJECT REPORTING ON GOVERNANCE MANAGEMENT AND FINANCE

Good Hope Outreach confirms that it is comprised of a Board of Directors, Chief Executive officer (CEO) Managers and General Staff.

The board is elected at a duly constituted meeting which is Annual General Meetings (AGM), the board oversees the running of projects of the organization. The Board reports to the community at the Annual General Meetings.

The Chief Executive Officer is appointed by the Board, the Chief Executive Officer manages the day to day running of the operations of the projects of the organization. The Chief Executive Officer reports to the Board.

The Managers are appointed by the Chief Executive Officer, the Managers are managing different department of the project. The managers reports to the Chief Executive Officer.

The General Staff are appointed by the Managers of different department, the General Staff do their expected duties. The General Staff reports to their different managers.

Annual Financial Statement are compiled and audited and the Auditors are appointed at the Annual General Meetings (AGM).

Regards



**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
SERVICE AND RADIO FREQUENCY SPECTRUM LICENCES**



ANNEXURES

23

**Operational policies
(Appendix 22 I)**

**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
SERVICE AND RADIO FREQUENCY SPECTRUM LICENCES**



POLICY

01

Appeal Policy



GOOD HOPE OUTREACH (DURBAN FM) APPEAL POLICY

CONTENTS

1. AN INTRODUCTION.
2. APPEAL PROCEDURE.
3. APPEAL FORMS.
 - 3.1 Appeal form.
 - 3.2 Notice to attend an Appeal Hearing.
 - 3.3 Outcome of Appeal Hearing.

1. INTRODUCTION

Employees do not always agree with decisions made by management, be that decisions in respect of disciplinary action, poor performance consultations, ill health consultations or grievance outcomes. This procedure provides a mechanism for employees to attempt to reverse decisions, which they believe to be incorrect. The appeal procedure also acts a safeguard for the employer where the initial decision can be reviewed for both procedural and substantive fairness prior to the matter being referred to the Commission for Conciliation Mediation and Arbitration or relevant Bargaining Council.

2. THE APPEAL PROCEDURE

Should an employee feel that a decision has been made which is unfair, the employee must complete the appeal form in full.

The employee must lodge the appeal with an employee on a more senior level within 5(five) working days of becoming aware of the decision.

The person with whom the appeal has been lodged must assist the employee in completing such form clearly and completely.

The Appeal hearing must be held within 5(five) days of the appeal being lodged.

The superior with whom the appeal has been lodged must ensure that a Chairperson is arranged to conduct the Appeal Hearing. Such Chairperson must be sourced from the trained bar of superiors and must not have been involved in the process prior to the decision being made or party to making the decision.

The nominated Chairperson must ensure that he/she receives minutes of the prior meetings relevant to the decision and must inform both the employee and complainant who were a parties to the previous decision making process of the date and time of the Appeal Hearing.

At the employee's request he /she may be assisted by a representative, who shall be a fellow employee, at the Appeal Hearing and an interpreter. **New evidence/ witnesses** may also be called and cross-questioned.

At the appeal the Chairman must consider the grounds of appeal, the circumstances, new evidence or witness testimony and assess whether such process was conducted in a procedurally fair manner and whether a substantively fair decision was made.

The Appeal Chairman shall inform the employee of the decision within 5(five) days of the Appeal Hearing and which shall be final.

APPEAL FORM

NAME: : _____
 POSITION: _____

EMPLOYEE NO. : _____
 DEPARTMENT: _____

WHICH TYPE DECISION ARE YOU APPEALING? - tick appropriate block

| | |
|------------------|------------|
| DISCIPLINARY | GRIEVANCE |
| POOR PERFORMANCE | ILL HEALTH |
| OTHER, SPECIFY | |

DATE OF DECISION: _____

WHAT ARE YOUR GROUNDS OF APPEAL? – Give reasons

| |
|----------------------------|
| CHAIRMAN JURISDICTION |
| PROCEEDINGS FOLLOWED |
| NEW EVIDENCE |
| FINDINGS |
| PENALTY/ CORRECTIVE ACTION |

DATE APPLICATION FOR APPEAL LODGED: _____

 (EMPLOYEE SIGNATURE)

 (SUPERIOR'S SIGNATURE)

NOTICE TO ATTEND AN APPEAL HEARING

DEAR: _____

DATE : _____

You are hereby informed that a Appeal Hearing will be held on _____ (day) the _____ (date) at _____ (time) at _____ (place) where the appeal lodged by yourself, will be investigated.

We wish to remind you that you have the following rights at the Appeal Hearing:

1. To be represented by a fellow employee of your choice or shopsteward.
2. To the assistance of an interpreter if you require one.
3. To call **new** witnesses.
4. To cross question new witness
5. To present **new** evidence
6. To be heard and to put your version to the chairperson.
7. Any Municipal employee or SALGA representative may represent the employer.

Kindly inform the Municipality of the identity of your chosen representative, interpreter and any witnesses you may wish to call.

Yours faithfully

(CHAIRMAN)

I hereby confirm notification of the above-mentioned Appeal Hearing and will attend the same:

(SIGNATURE OF EMPLOYEE)

DATE: _____

I confirm that the above mentioned employee received notification, but refused to sign acknowledgement of same and to confirm that he/she would attend the said Appeal Hearing:

(SIGNATURE OF WITNESS)

DATE: _____

OUTCOME OF APPEAL HEARING

DEAR: _____

DATE : _____

As you are aware an Appeal Hearing was conducted on _____ to investigate an appeal lodged by yourself on the _____. I hereby confirm that you were advised of your rights to a representative as well as an interpreter. You were further advised of your right to call witnesses and cross-question witnesses.

I have carefully considered your grounds of appeal and my responses are as follows: Ground 1:

Ground 2:

In light of this I have decided to **confirm/alter** the decision of the previous Chairman.
(If it is decided to alter the previous decision explain how)

Yours faithfully

(CHAIRMAN)

I hereby confirm notification of the above mentioned Outcome of Appeal Hearing and understand the contents thereof.

(SIGNATURE OF EMPLOYEE)

DATE: _____

I confirm that the above mentioned employee received notification, but refused to sign acknowledgement of same: _____

(SIGNATURE OF WITNESS)

DATE: _____

**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
SERVICE AND RADIO FREQUENCY SPECTRUM LICENCES**



POLICY

02

Technical Policy



GOOD HOPE OUTREACH (DURBAN FM) TECHNICAL POLICY

1. INTRODUCTION

1.1 The Technical Department is responsible for the reliable maintenance and operation of all the broadcasting equipment of the Radio Station.

1.2 The Technical Manager will manage the Technical team and will ensure that no person is allowed to operate the radio station equipment without the approval of the Technical Manager.

1.3 The Technical Manager must ensure that the radio station complies fully with all the technical standards and specifications of the ICASA rules and regulations. **Any matters of non-compliance must be brought to the immediate attention of the Station Manager.**

1.4 The Technical Manager must confirm with the Programme Manager and with the HR Manager (for training) that each person who operates the equipment of the Radio Station has been approved to do so, and has been trained on how to operate and care for the equipment. The training shall include the proper way to clean the equipment.

2. STRUCTURE AND DUTIES OF THE TECHNICAL MANAGER

2.1 The duties of the Technical Manager will include:

2.1.1 Liaise with the Programming manager and with the station manager.

2.1.2 Monitor and manage the Technical Team.

2.1.3 Train the staff in the proper use and care of all the equipment.

2.1.4 Set plans for the development of the studio.

2.1.5 Liaise with equipment suppliers and service providers.

2.1.6 Keep record of the serial numbers of all equipment owned by the station and provide updated list to the Administrator (for the Asset Register) as and when equipment is replaced and/or added and/or removed.

2.1.7 Monitor the broadcast logging tapes on a daily basis and ensure that the compliance requirements of ICASA are met.

2.1.8 Draw up a budget for equipment maintenance.

2.1.9 Ensure in conjunction with the Administrator, that adequate equipment insurance is in place.

2.1.10 Report the status of all the equipment to the Station Manager on a monthly basis; and as need be, in the event of equipment failure.

2.1.11 Authorize the removal of equipment from the radio station premises for repair or maintenance.



3. DUTIES OF THE TECHNICAL TEAM

3.1 The duties of the technical team will include:

3.1.1 Completing a monthly equipment check list.

3.1.2 Ensuring that spare parts and spare equipment are available so as to be able to effect a quick repair or temporary workaround.

3.1.3 Arranging the repair/maintenance of the equipment with the suppliers or technical service providers.

3.1.4 Ensure that the appropriate preventative maintenance measures are taken.

4. STUDIO EQUIPMENT

4.1 No employee (temporary or permanent) of the Radio Station is allowed to take equipment off the radio station premises without the approval of his/her Manager.

4.2 No one is allowed to connect external media devices or equipment of any kind to the studio equipment without the prior approval of the Programme Manager and of the Technical Manager.

4.3 The studio equipment may not be operated without the approval of the Technical Manager and of the Programme Manager.

4.4 No one is allowed to switch the studio equipment on or off without the permission of the Technical Manager and of the Programme Manager.

4.5 The Technical Manager and the Technical Team are responsible to ensure the preventative and corrective maintenance of the studio equipment.

4.6 No eating or drinking or smoking is allowed in the studio.

4.7 The studio may not be entered when the ON AIR light is on, as this signifies that a presenter is on-air.

5. TRANSMISSION EQUIPMENT

5.1 Transmission equipment means the equipment that forms part of the on-air broadcasting network (audio processor, studio-transmitter link, FM transmitter, antenna system, standby power system).

5.2 No employee, except the Technical Manager and the Technical Team, may operate or make any adjustments or changes to the broadcasting equipment.

5.3 The Technical Manager and the Technical Team are responsible to ensure the preventative maintenance and corrective maintenance of the transmission.



6. OUTSIDE BROADCAST EQUIPMENT

6.1 Outside broadcast equipment means the equipment that forms part of any outside broadcast (studio equipment and studio link).

6.2 No employee, except the Technical Manager and the Technical Team may operate or make any adjustments or changes to the outside broadcast equipment,

6.3 The Technical Manager and the Technical Team are responsible to ensure the preventative maintenance and corrective maintenance of the outside broadcast equipment.

6.4 The Technical Manager and the designated Technical Team member for a specific outside broadcast, are responsible to ensure that all equipment that is required for the outside broadcast are:

- a. In good working order and tested prior to the outside broadcast.
- b. In good working order for the duration of the outside broadcast.
- c. Returned in full to the radio station and properly stored, after the completion of the outside broadcast.

6.5 The Technical Manager and the designated Technical Team member for a specific outside broadcast are responsible to ensure that any faulty equipment is reported, repaired and/or replaced; as the case may be.

7. STUDIO PREVENTATIVE MAINTENANCE

7.1 The studio equipment must be checked by the Technical Team on a weekly basis. A checklist must be compiled and every functional error on the equipment should be brought to the attention of the Technical Manager.

7.2 Minor functional errors should, where possible be corrected by the Technical Team. Major equipment failures should be reported to the equipment supplier (in and out warranty) or to a reliable local service provider(out of warranty) for attention.

7.3 The Technical Team should ensure that all the presenters are familiar with, and understand the operation of all the equipment.

7.4 Presenters and News Readers should not attempt to repair, adjust or reconfigure the equipment.

8. ON-AIR FAULTS

8.1 On-air faults require the urgent and immediate attention of the Technical Manager and of the Technical Team, as it affects the broadcast of the radio station content and thus listener pleasure advertiser satisfaction.



9. AVAILABILITY

9.1 The Technical Manager must ensure that a technician will always be available, or at least on standby (reachable by phone), to attend to any technical problem which may arise.

10. STUDIO EQUIPMENT: GENERAL GUIDELINES

10.1 Only authorized persons may enter the studio.

10.2 Visitors should at all times be accompanied by a representative of the radio station and advised to remain silent and observe the proper decorum inside the studio,

10.3 Studio guests should be advised to maintain silence when it is not their turn to speak.

10.4 Children must be accompanied by an adult and are not allowed to play in the studio or touch sensitive pieces of equipment. Some technical equipment could be dangerous to children.

10.5 Maintain a visitor's log to keep track of those who come in and out of the radio station. The visitor's log must contain information such as the date and time of visit, name of guests, organization being represented and purpose of the visit

**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
SERVICE AND RADIO FREQUENCY SPECTRUM LICENCES**



POLICY

03

Programme Policy



GOOD HOPE OUTREACH PROGRAMME POLICY

The purpose of this policy document is to give guidelines on the following:

- Mechanisms for community participation;
- Programming format;
- Language policy;
- The provision of access to views/opinions under-represented by the mainstream media;
- The accurate presentation of factual material and ensuring that reasonable efforts are made to correct substantial errors of fact at the earliest possible opportunity;
- Clear distinction between factual material and commentary and analysis;
- Avoiding the misrepresentation of viewpoints by giving misleading emphasis, editing out of context or withholding relevant available facts;
- Respect for different cultures, customs and religions;
- Seeking appropriate advice on how to best respect different cultures, customs, and religions;
- Promotion and development of local musicians and other artists.

1. COMMUNITY PARTICIPATION in programme selection & provision

Good Hope Outreach is answerable to the local churches, organizations and the community in terms of its mission and mandate. Good Hope Outreach intends to involve these organizations, and the members of community fully in the programming through its programming committee, and community feedback structures. The policy of Good Hope Outreach is also to train people from the community in broadcasting.

The following is the Good Hope Outreach programme policy:

1. DECISION-MAKING PROCESS

1. Programme suggestions and evaluation will come from the Community via the Programming Committee.
2. The Programming Committee will represent a broad range of community members.
3. The Programming Committee may also use questionnaires to assess the response of listener groups to various programmes.
4. The Station Manager/CEO will convene this Programming Committee, but will not chair it.
5. The Station Manager/CEO will discuss changes, and comments with the Broadcast staff.
6. The Programme Manager will also attend meetings of the Programming Committee.

2. SELECTION GUIDELINES

Each programme must be evaluated for the target listener group at that time of the day. Programmes will allow different viewpoints to be heard. This is important for the sake of information and understanding. However, in an overall evaluation, a positive answer is required to the following basic questions:

1. Does it comply with all aspects of the Programming Policy?
2. Is it relevant?
3. Is it helpful?
4. Is it positive?
5. Is it compatible with the Good Hope Outreach mission statement?



1. PROGRAMME FORMAT

At least 20 hours per day will be “live” programming.

2. LANGUAGE POLICY

Good Hope Outreach will broadcast in the following languages: IsiZulu 80% and English 20%

3. MUSIC POLICY

- Good Hope Outreach will play 100 % Gospel music
- Music air-play time should average 40% of the total time a day.
- The music played must be at least 80% South African.
- Local groups should be given opportunity to showcase their work.
- Interviews with local music groups will normally be without charge.
- Further advertising and promotion of albums can be negotiated with the marketing department.

4. NEWS PROGRAMMES

1. At least n newscasts will be broadcast during weekdays.
2. A current affairs programme, at least 30 minutes, will be broadcast on weekdays.
3. On average, news broadcasts will be 70% local, 25% national and 5% International.
4. Sports news will form an important part of the news service, 25% of the total on average.
5. Community announcements will be an important part of the local news coverage. Community announcements will be broadcast 4 times on a weekday; once on Saturday and Sunday.
6. News stories should be checked for accuracy and reliability from more than one source.
7. Controversial news items should be given additional coverage in the Current Affairs programme, where more than one view-point should be represented, and an opportunity should be given to listeners to comment.

8. GOOD HOPE OUTREACH GUIDELINES FOR PREACHING/TEACHING PROGRAMMES

Programmes must not contain:

1. Any statement of a political nature or implication.
2. Any attack or an attempt to degrade any other church, religion or body.
3. A special study of any other religious group or body.
4. Any requests for money, or any offer to sell products or literature.
5. Any specific invitation to a meeting or church.
6. Any doctrine of any religion.

9. COMPLAINTS PROCEDURE

Good Hope Outreach will appoint a Complaints Officer, who may be a member of the management staff or a member of the Board.

That person will investigate complaints against the station by the following procedure:



1. Establish if there has been any breach of station policy, legislation, or other legal requirement;
2. Recommend appropriate action in relation to staff if a breach has occurred;
3. Negotiate for dispute resolution by managing discussion between disputants in order to bring about agreement or a settlement;
4. Recommend appropriate legal response if legal action is likely or is taking place;
5. Recommend appropriate response to the complainant(s) after taking legal advice if necessary;
6. Recommend appropriate action needed to avoid future breaches;
7. Write to all parties involved in the investigation outlining the outcomes of the investigation and informing them that they have a right to lodge a letter of Appeal regarding the determination made by the investigating party to the management or the board of the station at their next sitting.

Mediation

Where complaints are not resolved through the findings of the investigation process, X Radio will consider independent mediation or arbitration if a reasonable outcome for all parties cannot be achieved, and also consider impartial legal or other expert advice as required.

**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
SERVICE AND RADIO FREQUENCY SPECTRUM LICENCES**



POLICY

04

Transport Policy



TRANSPORT POLICY

1. TRAVELLING

Staff travelling may be asked to travel away from their usual workplaces on authorized missions. The policy on payment of travel allowances adopted to all employees regardless of job category or status

After reimbursable expenses are made, the person making an expense claim shall use appropriate forms available (PETTY CASH)

The expenses will not be reimbursed if proper justifying documents (Original receipts) are not attached.

All employees and volunteers who will travel by taxi will be provided with travelling allowance to cover the cost

2. ACCOMODATION

All employees and volunteers are entitled to claim expenses incurred for accommodation for official trips outside Mpumalanga. Maximum claims for accommodation shall not exceed R3500 depending on the number of days, claim for accommodation will be reimbursed upon submission of bills/receipts

3. TRANSPORT

Will pay only transport as far as possible, i.e. bus. If any individual is using personal vehicle for NGO related work, they can be reimbursed the actual fuel cost based upon the mileage. Some maintenance will also be rewarded if required. However, the private transport must be shared by more than one employee.

The above may take place with the approval of the Director/Board of directors.

**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
SERVICE AND RADIO FREQUENCY SPECTRUM LICENCES**



POLICY

05

Financial Policy



Administrative Financial policy and its enforcement

Daily Detailed Transaction Detail (DTD)

1. The purpose is to record all the transactions affecting the balance of the project bank account and project finances. All transactions are recorded in the local currency. When cheques are not frequently used or accepted, the finance office is expected to keep minimum cash. Withdrawals should be made for particular invoice/ receipt due and the money paid within twenty-four (24) hours to the service
2. General: the following information is required: (a) Local currency, (b) Exchange rate on encashment or disbursement in foreign currency, (c) type of bank account and (d) Calendar month
3. If more than one page is required for DTD entry, please ensure that the pages are numbered consecutively. The subtotal of each column must be entered on the total line and these sub-totals carried to line 1 of the next page.
4. The carry forward of the sub-total is only necessary within a calendar month as total are not carried forward from one month to the next, with the exception of the bank balance column.
5. A new set of transaction detail report is required for each calendar month.
6. The chart of accounts lists the budget lines as found in a project plan (contact budget/ service level agreement) and the corresponding budget to be used when coding invoices

| Contact budget/ service level agreement | Description | Budget code |
|---|-----------------------------|-------------|
| 1 | Admin personal | 001 |
| 2 | Office costs | 002 |
| 3 | Other admin costs | 003 |
| 4 | Travel and accomodation | 004 |
| 5 | Contingency | 005 |
| 6 | Activity personal | 006 |
| 7 | Project design activity | 007 |
| 8 | Annual participatory review | 008 |



| | | |
|--|-------------------------|--------------------|
| 9 | Allowance | 009 |
| Contact budget/ service level agreement | Description | Budget code |
| 10 | Awards | 010 |
| 11 | Petty cash | 011 |
| 12 | Purchases / expenditure | 012 |
| 13 | Income | 013 |
| 14 | Investments | 014 |
| 15 | Training expenditure | 015 |
| 16 | Activity | 016 |
| 17 | Advance payment | 017 |
| 18 | Loan/ credits | 018 |
| 19 | Production | 019 |
| 20 | Donations | 020 |

When processing invoice the budget code consists of two components (a) The digits before the slash identify the nature of the expense/ income and are described under the description column of the chart of account (above), (b) the digits after the slash identify transaction entry number under a budget line

Example: 006/1 006=Activity personal (salaries) & 1=salary paid to person one
 006/2 2= salary paid to person two

7. Recording of transaction: all transactions pertaining to a bank/ project funds are recorded on the same DTD even though they may relate to different budget lines.
8. Income: all income is recorded in the DTD at the time of deposit into project account.
9. Debit: cheques are entered into the DTD in a numerical order once the receipts or invoice have been paid and coded. Cancelled cheques are also entered to maintain the chronological order.

A typical entry would consist of the following

- The date of the cheque (or bank adjustment)
- The cheque number (or support document number)



- The budget code
- A brief description of the transaction

There are instances where the suppliers or service provider can only issue till slips as receipts, the finance office is required to keep a receipt book and make out receipts to argument the validity of the till slip or other expenditure without official proof

10 Bank Charges are all debits raised by the bank in excess of the cheques presented. The bank change can be commission charges, ledger fees, or interest charged on an overdraft. All bank charges must be recorded in the DTD

An example of DTD demonstrating all topics mentioned under the heading

Daily Transaction Detail

| Date | Che # | Code | Description | Debit | credit | Bank balance |
|----------|-------|------|------------------------------|---------|---------------|---------------|
| 03/12/11 | | 013 | (capital) Income | | R3 000.000.00 | R3 000.000.00 |
| 03/12/11 | 157 | 002 | Office cost (stationary) | R546.86 | | R2 000.453.14 |
| | | 005 | Contingency (plan B) | R100.00 | | R2 000.353.14 |
| | 233 | 013 | Income (sales eg Wonderbags) | | R200.00 | R2 000.553.14 |
| 04/12/11 | 203 | 004 | Transport (cancelled) | | | R2 000.553.14 |
| 05/12/11 | 167 | 006 | Collectors of taxes | R100.00 | | R2 000.453.14 |
| | 133 | 013 | Income (cold drink sales) | | R500.86 | R2 000.955.00 |
| 31/12/11 | 406 | 006 | Salary | R778.00 | | R359.848.00 |
| | | 013 | Cold drink sales | | R5954.60 | R365.803.04 |
| | | 013 | Wonderbags | | R6000.00 | R371803.00 |
| | | 013 | Income (interest) | | R200.00 | R372.803.00 |
| | 417 | 012 | Bank Charges | R200.00 | | R371.803.00 |



11. Split payments (a) A single cheque can be used to make payments to several budget lines, (b) A single project cost item can be funded from several sources.
12. Bank balance: the bank balance column is for the project finance's office convenience. Use it to keep a running project total of the bank account; there by ensuring that the account is not overdrawn the bank balance is always carried forward to the next month's DTD.

To arrive at the balance, you simply need to add;

Previous line's balance

+ Credit transactions

Or – Debit transactions

= current balance (after the transactions)

13. Recording of volunteer and allowances: since volunteers are often paid in cash, it is recommended that a single cheque is issued to pay for their monthly allowances. It is advisable to record the payment in DTD rather than the Petty cash transaction detail. The petty cash fund is supposed to cater for petty cash expenditure

Volunteer often work irregular hours and days, project finance office is therefore required to keep a register of their attendance to support payment made for their services. A short note can accompany this register or the bookkeeper can add comments in the register if needed

A register of payment made to volunteers should consist of the following information (a) the date of the cheque payment (b) the cheque number (c) the budget code (d) area of operation (e) name of recipient (f) amount given (recipient's signature and (h) witness Or issuer's signature

Petty Cash

14. Cash withdrawn to pay service bill e.g. for telephone, water, or electricity should not be considered as petty cash expenses. Cash on the premises should be kept to a minimum at all times.
15. A voucher is issued for each petty cash request. The payment date, payee's name, and the budget line number must be recorded on the voucher. The individual receiving the funds must sign the voucher. Eg:



4

| | |
|---------------------------------|--|
| Date | |
| Supplier | |
| Purpose | |
| Requested by | |
| Amount requested | |
| Actual cost | |
| Balance returned to petty cash | |
| Budget line | |
| Approved (name, signature) | |
| Authorisation (name, signature) | |

16. Replacement of petty cash: the petty cash budget is replenished when the money has decreased to approximately a quarter of the budget or less. To replenish the budget, total vouchers and issue a cash cheque from the bank account for that total, ensure that

$$\text{Cash on hand} + \text{Petty cash vouchers} = \text{original petty cash budget allocation}.$$
17. Recording vouchers in the petty cash transaction detail (PCTD); petty cash vouchers are recorded similar to the cheques in the DTD. Date, voucher number, code, description, amount of the transaction and the name of the requester are required. A separate PCTD is required for each petty cash reimbursement from the bank account.
18. Posting to the DTD; entries are made in date order and all columns are totalled separately for each reimbursement (see below)

5



| Date | Code | Particulars | Debit | Credit | Balance |
|----------|------|----------------------|----------------|---------------|----------------|
| 03/12/11 | | Opening balance | | | R1 500.00 |
| 03/12/11 | 008 | Tea/travel allowance | R375.00 | | R1 125.00 |
| 03/12/11 | 012 | Refreshments | R320.00 | | R805.00 |
| 03/12/11 | 15 | PC installation | | R41.75 | R846.75 |
| 03/12/11 | 009 | Support | | R1.44 | R848.19 |
| 03/12/11 | 010 | Tea | | R53.63 | R900.82 |
| | | SUBTOTAL | R695.00 | R95.82 | R900.82 |

The petty cash transaction detail totals are posted to the DTD as any other transaction at the time the cheque is issued from the bank to replenish the petty cash budget.

19. Advances, an advance is money paid to an employee or volunteer for an anticipated expense, eg to purchase refreshments for a meeting. An advance can also be given for staff travel to pay for ground transport, accommodation, and other miscellaneous expenses.
20. Accountability: persons receiving an advance are accountable for it until they submit an expense claim to the bookkeeper describing expenditure. The individual is required to attach receipts and documents supporting the expenditure. the unspent advance should be returned when submitting the expense claim. Petty cash advances should be accounted for within 24 hours, while travel advance should be accounted for within 7 days from the date of return. If the advance is greater than the expenditure the individual is required to reimburse the difference to the bookkeeper either in the form of cheque or cash.



Travel claim – M. Mathe (conference meeting) (13 – 15 December 2011)

| | | |
|----------------------------------|-----------|-----------|
| Amount advance | | R5 500.00 |
| | Expenses | |
| Transport fare to the conference | R750 | |
| Accommodation for 2 nights | R3 870.00 | |
| Phone call to the office | R42.75 | |
| Transport from conference | R750 | |
| Total trip expenses | | R5412.75 |
| Balance due to YFS | | R87.25 |

If the advance is less than the expenses that the individual records, the difference as funds reimbursed on the expenses claim. The bookkeeper then reimburses the individual for the out of pocket expenses.

21. Approval of expense claim: all the expenses claim must be approved by the project director/ Co-ordinator/ manager/ or other designated officer
22. Recording of advance: Advances are recorded as any other debit transaction with DTD or PCDT
23. Recording of expense claims: the approval is recorded in the PCDT or DTD depending on where the advance was issued from. The refund is entered in the credit column of any of the transaction records sheet where the advance was debited. Refunds for advance made from DTD should be banked within 48 hours, while refunds for advance made from PCDT are put in the petty cash box. The difference between the advance and the refund is expenditure is incurred. It is advisable to keep a list of all advances and expenses claim for the month as a measure of monitoring advances

Month-end Procedure

BANK (financial) reconciliation

24. Bank reconciliation is the comparison of the balance in the bank budget line in the DTD to the balance of the bank statement for the same month. An explanation is required if there are differences between these two balances. Finance officers are encouraged to collect interim bank statements on weekly basis.
25. Types of discrepancies that can occur in the bank reconciliation. The following is a brief description of the differences that can occur in the bank reconciliation.



7.

- Outstanding deposits: are funds received that have been recorded on the DTD entry but have not been cleared with the bank. They should show however appear on the next bank statement
- Bank adjustments: are debit or credit charges appearing on the bank statement but not recorded on the DTD entry either because (a) the DTD was already closed for the month, (b) the bank has no explanation for the charges or (c) the adjustment was a bank error, therefore not a valid charge

26. Outstanding cheques are cheques issued by the project that have been recorded in the current month's DTD (or in the DTD of a previous month) but have not cleared the bank. I.e The cheques were not returned by the bank and are not listed on the bank statement. Cheques that are outstanding for more than two calendar months should be investigated.

Note: (a) Finance office must attach the original or interim bank statement to the reconciliation and keep a copy for their records. The office must always remit all cleared and cancelled cheques to YFS Board. In cases where the bank does not return cleared cheques, finance office is requested to make copies of the cheques before sending them to the service providers. (b) Always follow up on any item that appears on the bank reconciliation for more than one month running. The problem could be

- An uncorrected bank error
 - An error in the DTD or other source document
 - A cheque that has not been presented
27. Preparing the bank reconciliation: the following is simple way of doing the bank reconciliation
28. List all outstanding deposits. If there are none, record "none" next to the word outstanding deposit
29. List and describe the bank adjustments. If there are no bank adjustments, record "none" next to the request for bank adjustments.
30. To obtain the outstanding cheques list, simply tick off on the DTD all cleared cheques that have returned by the bank. The un-ticked are your outstanding cheques. Make a total off un-ticked cheques on the DTD
31. The adjusted bank balances is obtained by adding the sum of 28, 29 and 30 to the balance on the bank statement (or subtract it if it is a negative amount), this should now be the same amount as the balance on the monthly DTD. If there is still a difference, go back and perform 28, 29, and 30 again and verify all entries were correctly recorded. It is quite possible that items were missed



Budget line details

32. The BLD consist of a monthly listing of all transactions recorded in the DTD pertaining to a specific budget line. A separate page is used for each budget code. All posting to BLD should be in a local currency. If more than one page is required for one budget code, then the "balance brought forward" is recorded on the following page.
33. Posting to BLD: entry in the BLD are made at the end of every month, after all bank transactions for a calendar month have been recorded in the DTD and reconciled

For every entry, provide the following information

- Date of transaction
- Nature of transaction
- Code
- Brief description
- Amount

34. To balance budget line details at the month-end and provide YFS programme with information on total monthly expenditure on agreed budget lines
35. Procedure to total expenditure summary reports

In come

- a) The opening balance of the current month should always be the same as the closing of the previous month
- b) Enter: all income received and all interest earned

The above gives the total income for the current month

Expenditure

- a) List all the budget lines even if there has been no activity for the current month.
- b) Enter: Monthly expenditure on each budget line and bank charges

The above gives the total expenditure for the current month



9

Balance Carried forward

36. The difference between the income and the expenditure incurred for the month should be equal to the reconciled bank balance and the DTD bank account balance
37. The expenditure summary report helps Compare what the project has disbursed against the service level agreement

**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
SERVICE AND RADIO FREQUENCY SPECTRUM LICENCES**



POLICY

06

Employment Policy



EMPLOYMENT POLICY

Good Hope Outreach will be guided by employment policies and legislation that exist in the Republic South Africa and shall adopt the conditions of the basic employment act as well as the employment equity plan. Voice of Hope will advertise all opportunities available for community participation including voluntary, permanent, and part time posts.

1. Good Hope Outreach will employ at least 60% previously disadvantaged people that include people with disabilities, women and youth.
2. Good Hope Outreach will appoint qualified management and technical staff. This is to ensure quality work at all times. However, this will not prevent people who need hands on experience from being awarded an opportunity participate since it is our mission to empower people.
3. Good Hope Outreach will train all of their volunteers a it will not take people with the experience because we want to give other people an opportunity to show case their talents.
4. All posts will be advertised openly in print

**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
SERVICE AND RADIO FREQUENCY SPECTRUM LICENCES**



POLICY

07

Complains Policy



COMPLAINTS POLICY

Good Hope Outreach will have a Complaints Committee.

That Complaints Committee will investigate complaints against the station by the following procedure:

1. Establish if there has been any breach of station policy, legislation, or other legal requirement;
2. Recommend appropriate action in relation to staff if a breach has occurred;
3. Negotiate for dispute resolution by managing discussion between disputants in order to bring about agreement or a settlement;
4. Recommend appropriate legal response if legal action is likely or is taking place;
5. Recommend appropriate response to the complainant(s) after taking legal advice if necessary;
6. Recommend appropriate action needed to avoid future breaches;
7. Write to all parties involved in the investigation outlining the outcomes of the investigation and informing them that they have a right to lodge a letter of Appeal regarding the determination made by the investigating party to the management or the board of the station at their next sitting.

Mediation

Where complaints are not resolved through the findings of the investigation process, Good Hope Outreach will consider independent mediation or arbitration if a reasonable outcome for all parties cannot be achieved, and also consider impartial legal or other expert advice as required

**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
SERVICE AND RADIO FREQUENCY SPECTRUM LICENCES**



POLICY

08

procurement Policy



PROCUREMENT POLICY AND PROCEDURE

The aim of this policy and procedure is to regulate how organization monies are dispersed for purposes of securing goods and services.

1. The responsible official/volunteer consults and gets the approval of the director on goods or services to be procured
2. The requesting official/volunteer must all times, before making the expenditure fill the requisition form. Such requisition must be approved by the director/delegated official before any expense is incurred.
3. Upon receiving the approval, the responsible official/volunteer looks at the available service providers with an aim of maximizing savings. This may, but not limited to, negotiating discounts and exploring special discounts that may be running
4. The responsible official/volunteer must at all times, in procuring goods and services act honestly for the good of the organisation.
5. The official/ volunteer should keep proper records on how the money was spent through receipts/invoices
6. The director of the organisation should once a month ensure that all monies spent have accounted for.
7. Should the director be temporary indisposed, he/she should appoint someone to render such duties of dispensing and accounting for the use of organisational funds.

**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
SERVICE AND RADIO FREQUENCY SPECTRUM LICENCES**



POLICY

09

Social Media Policy



Social Media Policy

A social media policy is part of organization's business code of conduct that tells our employees how they should represent themselves and the brand on the social media. It includes the guidelines to protect the brand's security, privacy and legal interests

We encourage employees to participate in the various forms of social media, including forums of social media, blogs wikis, and social networking sites, such as Facebook and Twitter However, interactions on these services can have implications for the company

Internal company information and communications are considered confidential unless explicitly noted and must not be shared, discussed or published in any way outside the company. Examples of this type of information include personnel changes, company plans, company finances, client information and information related to how the business is run.

Exceptions to this rule would be information that is shared through the PR or corporate marketing teams. Any external communications related to the company's finances should be managed through the investor relations department.

All employees must observe the following guidelines regarding the use of social media:

1. If you participate on social media sites in your personal life, you should separate personal from professional participation. Use separate accounts and/or privacy controls when they are available to control what your contacts, friends or followers see
2. The creation of postings under user IDs or "Handles" that involve organization trademarks require written approval of your manager and notification to the General counsel.
3. Internal organization communications, conversations and similar private, privileged communications and sensitive information must not be shared on social media accounts, including ones that are password protected. Do not post or discuss confidential and proprietary information. If you're unsure about whether a topic is appropriate, speak with your manager.
4. You are responsible for what you publish on your accounts, for any blog, comment or other posting related to the company or its industry generally you must do the following.
 - **Identify who you are and your role in the company**
 - **Make it clear that the views expressed are your personal views and do not necessarily reflect those of the company**
5. All postings and comments must be respectful of the company and its employees, users, customers, vendors, business partners and competitors. Do not use ethnic slurs, personal insults or obscenity, and do not encourage in any conduct that would not be acceptable in the company's workplace. Be respectful of other's privacy and steer away from topics that may be considered objectionable or inflammatory, such as politics and religion.
6. Do not post or comment about work – or Organisation related issues under anonymous handles.
7. Do not post or comment about the company's financial performance, including revenues, future products, pricing, decisions, unannounced financial results or similar topics. Stay away from discussing financial topics related to the organisation

**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
SERVICE AND RADIO FREQUENCY SPECTRUM LICENCES**



POLICY

10

Human Resource Policy



HUMAN RESOURCES POLICY

OFFICE OF HUMAN RESOURCES:

- The office of Human resources is committed to being a customer-oriented, human resources partner implementing best practices, policies and programs that contribute to the organization's vision.

VISION:

- To position the organization as an employer of choice by attracting, developing and retaining a diverse, well-qualified and effective workforce, guided by Godly values and traditions.

MISION:

- The office of Human resources is a customer-oriented human resources management provider committed to identifying and implementing best practices, policies and programs that contribute to the growth of the organization.

VALUES & BELIEFS:

- People are the most valuable asset of the organization.
- People should be supported in doing a good job.
- People deserve to be treated with dignity and respected for their talents and for who they are.
- People need to be recognized and compensated appropriately.
- People should be provided with opportunities to grow professionally, personally and spiritually.
- Diverse people who come together in community create strong, vital organization that benefit all.
- HR must strive for balance in advising supervisors and advocating for employees.

**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
SERVICE AND RADIO FREQUENCY SPECTRUM LICENCES**



POLICY

11

Editorial Policy



EDITORIAL POLICY

LANGUAGE:

- Good Hope Outreach will use two official languages which is 80% IsiZulu and 20% English

TALK / MUSIC:

- Good Hope Outreach will be an informative radio, it is going to have 60% talk and 40% music.

MUSIC:

- Good Hope Outreach will be broadcasting minimum of 80% South African Music content and will be playing 100% Gospel music.

NEWS:

- Good Hope Outreach will provide total of 85 minutes news per day, and allocated 60% local news, 30% national news, 10% international. We would broadcast 8 news bulletins, 8 news headlines and 1x30 minutes current affairs per day.

ADVERTISING:

- Good Hope Outreach will have 10% of time allocated to advertizing.

**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
SERVICE AND RADIO FREQUENCY SPECTRUM LICENCES**



POLICY

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Political Affiliation and Branding Policy



GOOD HOPE OUTREACH POLITICAL AFFILIATION & BRANDING POLICY

- The purpose of this policy document is to create the right environment and tolerance among all members of the community whom radio is broadcasting too irrespective of their politically affiliation.

AFFILIATION

- Good Hope Outreach will not at time have a person who has a position in any political part or any person who is active in a political part in the Board, in Management or as a stuff.
- Good Hope Outreach stuff will not be allowed to show or tell people their politically part.
- Good Hope Outreach and all of the stuff will not associate its activities with any politically part.
- Good Hope Outreach will not affiliate to any politically
- Good Hope Outreach presenters will not allowed to speak about their politically part on-air or in any radio outside event.

BRANDING

- Good Hope Outreach will not have any sign or logo of any politically part in our premises.
- Good Hope Outreach will not have any politically branding on our outside broadcast or on any of radio station events.
- Good Hope Outreach stuff are not allowed to wear any politically part uniform on radio or on outside broadcast or on any radio station event.

**INVITATION TO PRE-REGISTER FOR COMMUNITY SOUND BROADCASTING
SERVICE AND RADIO FREQUENCY SPECTRUM LICENCES**



ANNEXURES

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Proof of Payment



NOTIFICATION OF PAYMENT

To Whom It May Concern:

First National Bank hereby confirms that the following payment instruction has been received:

| | |
|---------------|--------------|
| Date Actioned | : 2025/06/19 |
| Time Actioned | : 23:09:39 |
| Trace ID | : LMMRL1RN |

Payer Details

| | |
|--------------|--|
| Payment From | : Good Hope Outreach Npo - Gold Business Account |
| Cur/Amount | : ZAR4,719.00 |

Payee Details

| | |
|-------------|------------------------|
| Name | : Icasa Jhb |
| Bank | : |
| Branch Code | : |
| Reference | : Good Hope Outreach (|

END OF NOTIFICATION

To authenticate this Payment Notification, please visit the First National Bank website at fnb.co.za, select the "Verify Payments" link and follow the on-screen instructions.

Our customer (the payer) has requested First National Bank Limited to send this notification of payment to you. Should you have any queries regarding the contents of this notice, please contact the payer. First National Bank Limited does not guarantee or warrant the accuracy and integrity of the information and data transmitted electronically and we accept no liability whatsoever for any loss, expense, claim or damage, whether direct, indirect or consequential, arising from the transmission of the information and data.
